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</tbody>
</table>

**Model 3910 Installation, Operation, and Maintenance Manual**
Introduction

Purpose of this manual

The purpose of this manual is to provide necessary information for:

- Installation
- Operation
- Maintenance

CAUTION:
Failure to observe the instructions contained in this manual could result in personal injury and property damage, and may void the warranty. Read this manual carefully before installing and using the product.

NOTICE:
Save this manual for future reference and keep it readily available.

Requesting other information

Special versions can be supplied with supplementary instruction leaflets. See the sales contract for any modifications or special version characteristics. For instructions, situations, or events that are not considered in this manual or in the sales documents, please contact the nearest ITT representative.
Always specify the exact product type and identification code when requesting technical information or spare parts.
Safety

WARNING:

- The operator must be aware of the pumpage and take appropriate safety precautions to prevent physical injury.
- Risk of serious injury or death. If any pressure-containing device is over-pressurized, it can explode, rupture, or discharge its contents. It is critical to take all necessary measures to avoid over-pressurization.
- Risk of death, serious personal injury, and property damage. Installing, operating, or maintaining the unit using any method not prescribed in this manual is prohibited. Prohibited methods include any modification to the equipment or use of parts not provided by ITT. If there is any uncertainty regarding the appropriate use of the equipment, please contact an ITT representative before proceeding.
- Risk of serious personal injury. Applying heat to impellers, propellers, or their retaining devices can cause trapped liquid to rapidly expand and result in a violent explosion. This manual clearly identifies accepted methods for disassembling units. These methods must be adhered to. Never apply heat to aid in their removal unless explicitly stated in this manual.
- If the pump or motor is damaged or leaking, electric shock, fire, explosion, liberation of toxic fumes, physical harm, or environmental damage may result. Do not operate the unit until the problem has been corrected or repaired.
- Risk of serious personal injury or property damage. Dry running may cause rotating parts within the pump to seize to non-moving parts. Do not run dry.
- Risk of death, serious personal injury, and property damage. Heat and pressure buildup can cause explosion, rupture, and discharge of pumpage. Never operate the pump with suction and/or discharge valves closed.
- Running a pump without safety devices exposes operators to risk of serious personal injury or death. Never operate a unit unless appropriate safety devices (guards, etc.) are properly installed. See specific information about safety devices in other sections of this manual.

CAUTION:

Risk of injury and/or property damage. Operating a pump in an inappropriate application can cause over pressurization, overheating, and/or unstable operation. Do not change the service application without the approval of an authorized ITT representative.

Safety terminology and symbols

About safety messages

It is extremely important that you read, understand, and follow the safety messages and regulations carefully before handling the product. They are published to help prevent these hazards:

- Personal accidents and health problems
- Damage to the product
- Product malfunction

Hazard levels

<table>
<thead>
<tr>
<th>Hazard level</th>
<th>Indication</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="icon" alt="DANGER" /></td>
<td>A hazardous situation which, if not avoided, will result in death or serious injury</td>
</tr>
</tbody>
</table>
Hazard level | Indication
---|---
**WARNING:** | A hazardous situation which, if not avoided, could result in death or serious injury

**CAUTION:** | A hazardous situation which, if not avoided, could result in minor or moderate injury

**NOTICE:** | • A potential situation which, if not avoided, could result in undesirable conditions  
• A practice not related to personal injury

### Hazard categories

Hazard categories can either fall under hazard levels or let specific symbols replace the ordinary hazard level symbols.

Electrical hazards are indicated by the following specific symbol:

![Electrical Hazard](image)

These are examples of other categories that can occur. They fall under the ordinary hazard levels and may use complementing symbols:

- Crush hazard
- Cutting hazard
- Arc flash hazard

### The Ex symbol

The Ex symbol indicates safety regulations for Ex-approved products when used in atmospheres that are potentially explosive or flammable.

![Ex](image)

### Environmental safety

#### The work area

Always keep the station clean to avoid and/or discover emissions.

#### Waste and emissions regulations

Observe these safety regulations regarding waste and emissions:

- Appropriately dispose of all waste.
- Handle and dispose of the processed liquid in compliance with applicable environmental regulations.
- Clean up all spills in accordance with safety and environmental procedures.
- Report all environmental emissions to the appropriate authorities.

**WARNING:**
If the product has been contaminated in any way, such as from toxic chemicals or nuclear radiation, do NOT send the product to ITT unless it has been properly decontaminated.

#### Electrical installation

For electrical installation recycling requirements, consult your local electric utility.
Recycling guidelines

Always follow local laws and regulations regarding recycling.

User safety

General safety rules

These safety rules apply:

• Always keep the work area clean.
• Pay attention to the risks presented by gas and vapors in the work area.
• Avoid all electrical dangers. Pay attention to the risks of electric shock or arc flash hazards.
• Always bear in mind the risk of drowning, electrical accidents, and burn injuries.

Safety equipment

Use safety equipment according to the company regulations. Use this safety equipment within the work area:

• Helmet
• Safety goggles, preferably with side shields
• Protective shoes
• Protective gloves
• Gas mask
• Hearing protection
• First-aid kit
• Safety devices

Electrical connections

Electrical connections must be made by certified electricians in compliance with all international, national, state, and local regulations. For more information about requirements, see sections dealing specifically with electrical connections.

Precautions before work

Observe these safety precautions before you work with the product or are in connection with the product:

• Provide a suitable barrier around the work area, for example, a guard rail.
• Make sure that all safety guards are in place and secure.
• Recognize the site emergency exits, eye wash stations, emergency showers and toilets.
• Allow all system and pump components to cool before you handle them.
• Make sure that you have a clear path of retreat.
• Make sure that the product cannot roll or fall over and injure people or damage property.
• Make sure that the lifting equipment is in good condition.
• Use a lifting harness, a safety line, and a breathing device as required.
• Make sure that the product is thoroughly clean.
• Make sure that there are no poisonous gases within the work area.
• Make sure that you have quick access to a first-aid kit.
• Disconnect and lock out power before servicing.
• Check the explosion risk before you weld or use electric hand tools.

Wash the skin and eyes

1. Follow these procedures for chemicals or hazardous fluids that have come into contact with your eyes or your skin:
### Condition Action

<table>
<thead>
<tr>
<th>Condition</th>
<th>Action</th>
</tr>
</thead>
</table>
| Chemicals or hazardous fluids in eyes | 1. Hold your eyelids apart forcibly with your fingers.  
|                                  | 2. Rinse the eyes with eyewash or running water for at least 15 minutes.  
|                                  | 3. Seek medical attention.                                               |
| Chemicals or hazardous fluids on skin | 1. Remove contaminated clothing.                                         
|                                  | 2. Wash the skin with soap and water for at least 1 minute.              
|                                  | 3. Seek medical attention, if necessary.                                 |

### Product approval standards

#### Regular standards

**WARNING:**

Use of equipment unsuitable for the environment can pose risks of ignition and/or explosion. Ensure that the code classifications on the pump are compatible with the specific environment in which the equipment is to be installed. If they are not compatible, do not operate the equipment and contact an ITT representative before proceeding.

All standard products are approved according to CSA standards in Canada and UL standards in USA. The drive unit degree of protection follows IP68. See the nameplate for maximum submersion, according to standard IEC 60529.

### Safety regulations for Ex-approved products in potentially explosive atmospheres

#### Description of ATEX

The ATEX directives are a specification enforced in Europe for electrical and non-electrical equipment. ATEX deals with the control of potentially explosive atmospheres and the standards of equipment and protective systems used within these atmospheres. The relevance of the ATEX requirements is not limited to Europe. You can apply these guidelines to equipment installed in any potentially explosive atmosphere.

#### Guidelines for compliance

Compliance is only fulfilled when the pump is operated within its intended use, for example within its intended hydraulic range. The conditions of the service must not be changed without approval of an authorized ITT representative. When installing or maintaining explosion-proof pumps, follow these guidelines:

- Always install ATEX-approved equipment in compliance with the directive and applicable standards (IEC/EN 60079–14).

**WARNING:**

Risk of serious personal injury. Applying heat to impellers, propellers, or their retaining devices can cause trapped liquid to rapidly expand and result in a violent explosion. This manual clearly identifies accepted methods for disassembling units. These methods must be adhered to. Never apply heat to aid in their removal unless explicitly stated in this manual.

If there are any questions regarding these requirements, the intended use, or if the equipment requires modification, contact an ITT representative before you proceed.

#### Personnel requirements

ITT disclaims all responsibility for work done by untrained and unauthorized personnel. These are the personnel requirements for Ex-approved products in potentially explosive atmospheres:

- All work on the product must be carried out by certified electricians and ITT-authorized mechanics. Special rules apply to installations in explosive atmospheres.
- All users must know about the risks of electric current and the chemical and physical characteristics of the gas and/or vapor present in hazardous areas.
• Any maintenance for Ex-approved products must conform to international and national standards (for example IEC/EN 60079-17).

Product and product handling requirements

These are the product and product handling requirements for Ex-approved products in potentially explosive atmospheres:

• Only use the product in accordance with the approved motor data stated on the nameplate.
• The Ex-approved product must never run dry during normal operation. Dry running during service and inspection is only permitted outside the classified area.
• Never start a pump without the proper priming.
• Before you start working with the product, make sure that the product and the control panel are isolated from the power supply and the control circuit, so they cannot be energized.
• Do not open the product while it is energized or in an explosive gas atmosphere.
• Make sure that thermal contacts are connected to a protection circuit according to the approval classification of the product.
• Intrinsically safe circuits are normally required for the automatic level-control system by the level regulator if mounted in zone 0.
• The yield stress of fasteners must be in accordance with the approval drawing and the product specification.
• Do not modify the equipment without approval from an authorized ITT representative.
• Only use parts that have been provided by an authorized ITT representative.

Equipment for monitoring

For additional safety, use condition-monitoring devices. Condition-monitoring devices include but are not limited to these devices:

• Pressure gauges
• Flow meters
• Level indicators
• Motor load readings
• Temperature detectors
• Bearing monitors
• Leak detectors
• PumpSmart control system

Product warranty

Coverage

ITT undertakes to remedy faults in products from ITT under these conditions:

• The faults are due to defects in design, materials, or workmanship.
• The faults are reported to an ITT representative within the warranty period.
• The product is used only under the conditions described in this manual.
• The monitoring equipment incorporated in the product is correctly connected and in use.
• All service and repair work is done by ITT-authorized personnel.
• Genuine ITT parts are used.
• Only Ex-approved spare parts and accessories authorized by ITT are used in Ex-approved products.

Limitations

The warranty does not cover faults caused by these situations:
• Deficient maintenance
• Improper installation
• Modifications or changes to the product and installation made without consulting ITT
• Incorrectly executed repair work
• Normal wear and tear

ITT assumes no liability for these situations:
• Bodily injuries
• Material damages
• Economic losses

Warranty claim

ITT products are high-quality products with expected reliable operation and long life. However, should the need arise for a warranty claim, then contact your ITT representative.
Transportation and Storage

Inspect the delivery

Inspect the package
1. Inspect the package for damaged or missing items upon delivery.
2. Note any damaged or missing items on the receipt and freight bill.
3. File a claim with the shipping company if anything is out of order.
   If the product has been picked up at a distributor, make a claim directly to the distributor.

Inspect the unit
1. Remove packing materials from the product.
   Dispose of all packing materials in accordance with local regulations.
2. Inspect the product to determine if any parts have been damaged or are missing.
3. If applicable, unfasten the product by removing any screws, bolts, or straps.
   For your personal safety, be careful when you handle nails and straps.
4. Contact your sales representative if anything is out of order.

Transportation guidelines

Pump handling

WARNING:
Dropping, rolling or tipping units, or applying other shock loads, can cause property damage and personal injury. Ensure that the unit is properly supported and secure during lifting and handling.

CAUTION:
Risk of injury or equipment damage from use of inadequate lifting devices. Ensure lifting devices (such as chains, straps, forklifts, cranes, etc.) are rated to sufficient capacity.

Lifting methods

WARNING:
• Risk of serious personal injury or equipment damage. Proper lifting practices are critical to safe transport of heavy equipment. Ensure that practices used are in compliance with all applicable regulations and standards.
• Safe lifting points are specifically identified in this manual. It is critical to lift the equipment only at these points. Integral lifting eyes or eye bolts on pump and motor components are intended for use in lifting the individual components only.
• Lifting and handling heavy equipment poses a crush hazard. Use caution during lifting and handling and wear appropriate Personal Protective Equipment (PPE, such as steel-toed shoes, gloves, etc.) at all times. Seek assistance if necessary.
• Units with drivers mounted can be top heavy. Driver weight could cause the assembled unit to overturn and could result in serious physical injury, or damage to pumps.

<table>
<thead>
<tr>
<th>Table 1: Methods</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pump type</td>
</tr>
<tr>
<td>A bare pump without lifting handles</td>
</tr>
<tr>
<td>A bare pump with lifting handles</td>
</tr>
<tr>
<td>A base-mounted pump</td>
</tr>
</tbody>
</table>
Examples

Figure 1: Example of proper lifting method for bare pump

Figure 2: Example of proper lifting method for units with drivers mounted
Storage guidelines

Pump storage requirements

Storage requirements depend on the amount of time that you store the unit. The normal packaging is designed only to protect the unit during shipping.

<table>
<thead>
<tr>
<th>Length of time in storage</th>
<th>Storage requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Upon receipt/short-term (less than six months)</td>
<td>• Store in a covered and dry location.</td>
</tr>
<tr>
<td></td>
<td>• Store the unit free from dirt and vibrations.</td>
</tr>
<tr>
<td>Long-term (more than six months)</td>
<td>• Store in a covered and dry location.</td>
</tr>
<tr>
<td></td>
<td>• Store the unit free from heat, dirt, and vibrations.</td>
</tr>
<tr>
<td></td>
<td>• Rotate the shaft by hand several times at least every three months.</td>
</tr>
</tbody>
</table>

Treat bearing and machined surfaces so that they are well preserved. Refer to drive unit and coupling manufacturers for their long-term storage procedures.

You can purchase long-term storage treatment with the initial unit order or you can purchase it and apply it after the units are already in the field. Contact your local ITT sales representative.

Frostproofing

Table 2: Situations when the pump is or is not frostproof

<table>
<thead>
<tr>
<th>Situation</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating</td>
<td>The pump is frostproof.</td>
</tr>
<tr>
<td>Immersed in a liquid</td>
<td>The pump is frostproof.</td>
</tr>
<tr>
<td>Lifted out of a liquid into a temperature below freezing</td>
<td>The impeller might freeze.</td>
</tr>
</tbody>
</table>
General description 3910

Product description

The model 3910 is a vertical bearing frame in-line centrifugal pump that meets the requirements of API Standard 610 11th Edition (ISO 13709). The model is based on 5 power ends and 27 hydraulic pump sizes.

Figure 4: 3910 pump

WARNING:
Use of equipment unsuitable for the environment can pose risks of ignition and/or explosion. Ensure that the code classifications on the pump are compatible with the specific environment in which the equipment is to be installed. If they are not compatible, do not operate the equipment and contact an ITT representative before proceeding.

Casing

The casing is a vertical in-line mounted design. The gasket is fully confined. ANSI Class 300 raised face serrated flanges are standard; ANSI Class 300 flat face serrated and ring joint flanges are available.

Impeller

The impeller is fully enclosed and key driven by the shaft. An impeller nut with locking set screw prevents axial movement.
Table 3: Impeller

<table>
<thead>
<tr>
<th>Model 3910</th>
<th>3910 LF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enclosed impeller</td>
<td>Semi-open impeller</td>
</tr>
</tbody>
</table>

**Seal chamber cover**

The model 3910 seal chamber cover meets API 682 3rd Edition dimensions for improved performance of mechanical seals.

**Power end**

The power end has the following characteristics:

- Standard regreasable bearings
- Labyrinth seals on the power end
- Optional pure oil mist lubrication (some modifications are required to convert from grease to oil mist)

**Shaft**

The standard shaft is machined and ground to comply with API 610 11th Edition (ISO 13709) criteria.

**Bearings**

<table>
<thead>
<tr>
<th>Bearing type</th>
<th>Characteristics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inboard (radial)</td>
<td>• Consists of a single-row deep-groove ball bearing</td>
</tr>
<tr>
<td></td>
<td>• Carries only radial load</td>
</tr>
<tr>
<td></td>
<td>• Freely floats axially in the frame</td>
</tr>
<tr>
<td>Outboard (thrust)</td>
<td>• Consists of a duplex-angular contact bearing, which uses a pair of single-row angular contact ball bearings mounted back-to-back</td>
</tr>
<tr>
<td></td>
<td>• Shouldered and locked to the shaft</td>
</tr>
<tr>
<td></td>
<td>• Retained in the bearing frame to enable it to carry radial and thrust loads</td>
</tr>
</tbody>
</table>

**Motor support**

The fabricated steel motor support is designed to support the driver and to provide ample access to both the seal piping and the coupling.

**Direction of rotation**

Counterclockwise (left hand) as viewed from the driver, looking at the pump shaft.

**Nameplate information**

**Important information for ordering**

Every pump has a nameplate that provides information about the pump. The nameplate is located on the pump casing.

When you order spare parts, identify this pump information:

- Model
- Size
- Serial number
- Item numbers of the required parts

Item numbers can be found in the spare parts list. Refer to the nameplate on the pump casing for most of the information. See Parts List for item numbers.
Nameplate types

<table>
<thead>
<tr>
<th>Nameplate</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pump casing</td>
<td>Provides information about the hydraulic characteristics of the pump.</td>
</tr>
<tr>
<td>Pump</td>
<td>The formula for the pump size is: Discharge x Suction - Nominal Maximum Impeller Diameter in inches.</td>
</tr>
<tr>
<td>(Example: 2x3-8)</td>
<td></td>
</tr>
<tr>
<td>ATEX</td>
<td>If applicable, your pump unit might have an ATEX nameplate affixed to the pump, the baseplate, or the discharge head. The nameplate provides information about the ATEX specifications of this pump.</td>
</tr>
<tr>
<td>IECEx</td>
<td>If applicable, your pump unit might have the following IECEx nameplate affixed to the pump and/or baseplate. The nameplate provides information about the IECEx specifications of this pump.</td>
</tr>
</tbody>
</table>

Nameplate on the pump casing using English units

![Nameplate on the pump casing using English units](image)

**Figure 5: Nameplate on the pump casing using English units**

<table>
<thead>
<tr>
<th>Nameplate field</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>MODEL</td>
<td>Pump model</td>
</tr>
<tr>
<td>SIZE</td>
<td>Size of the pump</td>
</tr>
<tr>
<td>FLOW</td>
<td>Rated pump flow, in gallons per minute</td>
</tr>
<tr>
<td>HEAD</td>
<td>Rated pump head, in feet</td>
</tr>
<tr>
<td>RPM</td>
<td>Rated pump speed, in revolutions per minute</td>
</tr>
<tr>
<td>HYDRO PRESS</td>
<td>Hydrostatic pressure at 100°F, in pounds per square inch</td>
</tr>
<tr>
<td>MAX. DES. WORKING PRESS</td>
<td>Maximum working pressure at temperature °F, in pounds per square inch</td>
</tr>
<tr>
<td>S/N</td>
<td>Serial number of the pump</td>
</tr>
<tr>
<td>CONT./ITEM NO.</td>
<td>Customer contract or item number</td>
</tr>
<tr>
<td>IMP. DIA.</td>
<td>Rated impeller diameter</td>
</tr>
<tr>
<td>MAX. DIA.</td>
<td>Maximum impeller diameter</td>
</tr>
<tr>
<td>STD. DIM.</td>
<td>Standard ANSI dimensional code</td>
</tr>
<tr>
<td>MAT'L</td>
<td>Material of construction</td>
</tr>
</tbody>
</table>

Nameplate on the pump casing using metric units

![Nameplate on the pump casing using metric units](image)

**Figure 6: Metric units - nameplate on pump casing**
Figure 7: Nameplate on pump casing using metric units

<table>
<thead>
<tr>
<th>Nameplate field</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>MODEL</td>
<td>Pump model</td>
</tr>
<tr>
<td>SIZE</td>
<td>Size of the pump</td>
</tr>
<tr>
<td>FLOW</td>
<td>Rated pump flow, in gallons per minute</td>
</tr>
<tr>
<td>HEAD</td>
<td>Rated pump head, in feet</td>
</tr>
<tr>
<td>RPM</td>
<td>Rated pump speed, in revolutions per minute</td>
</tr>
<tr>
<td>HYDRO PRESS</td>
<td>Hydrostatic pressure at 38°C in kilograms per square centimeter</td>
</tr>
<tr>
<td>MAX. DES. WORKING PRESS</td>
<td>Maximum working pressure at temperature °C in kilograms per square centimeter</td>
</tr>
<tr>
<td>S/N</td>
<td>Serial number of the pump</td>
</tr>
<tr>
<td>CONT./ITEM NO.</td>
<td>Customer contract or item number</td>
</tr>
<tr>
<td>IMP. DIA.</td>
<td>Rated impeller diameter</td>
</tr>
<tr>
<td>MAX. DIA.</td>
<td>Maximum impeller diameter</td>
</tr>
<tr>
<td>STD. DIM.</td>
<td>Standard ANSI dimensional code</td>
</tr>
<tr>
<td>MAT'L</td>
<td>Material of construction</td>
</tr>
</tbody>
</table>

Nameplate on the bearing frame

Figure 8: Nameplate on the bearing frame

Table 5: Explanation of the nameplate on the bearing frame

<table>
<thead>
<tr>
<th>Nameplate field</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>BRG. O. B.</td>
<td>Outboard bearing designation</td>
</tr>
<tr>
<td>BRG. I. B.</td>
<td>Inboard bearing designation</td>
</tr>
<tr>
<td>S/N</td>
<td>Serial number of the pump</td>
</tr>
<tr>
<td>LUBE</td>
<td>Lubricant, oil or grease</td>
</tr>
</tbody>
</table>

ATEX nameplate

Figure 9: ATEX nameplate

<table>
<thead>
<tr>
<th>Nameplate field</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>II</td>
<td>Group 2</td>
</tr>
</tbody>
</table>
Nameplate field | Explanation
--- | ---
2 | Category 2
G/D | Pump can be used when gas and dust are present
T4 | Temperature class

Table 6: Temperature class definitions

<table>
<thead>
<tr>
<th>Code</th>
<th>Maximum permissible surface temperature in °C</th>
<th>°F</th>
<th>Minimum permissible surface temperature in °C</th>
<th>°F</th>
</tr>
</thead>
<tbody>
<tr>
<td>T1</td>
<td>450</td>
<td>842</td>
<td>372</td>
<td>700</td>
</tr>
<tr>
<td>T2</td>
<td>300</td>
<td>572</td>
<td>277</td>
<td>530</td>
</tr>
<tr>
<td>T3</td>
<td>200</td>
<td>392</td>
<td>177</td>
<td>350</td>
</tr>
<tr>
<td>T4</td>
<td>135</td>
<td>275</td>
<td>113</td>
<td>235</td>
</tr>
<tr>
<td>T5</td>
<td>100</td>
<td>212</td>
<td>Option not available</td>
<td></td>
</tr>
<tr>
<td>T6</td>
<td>85</td>
<td>185</td>
<td>Option not available</td>
<td></td>
</tr>
</tbody>
</table>

WARNING:
Use of equipment unsuitable for the environment can pose risks of ignition and/or explosion. Ensure that the code classifications on the pump are compatible with the specific environment in which the equipment is to be installed. If they are not compatible, do not operate the equipment and contact an ITT representative before proceeding.
Installation

Pre-installation

Precautions

**WARNING:**
- When installing in a potentially explosive environment, ensure that the motor is properly certified.
- All equipment being installed must be properly grounded to prevent unexpected discharge. Discharge can cause equipment damage, electric shock, and result in serious injury. Test the ground lead to verify it is connected correctly.

**NOTICE:**
- Electrical connections must be made by certified electricians in compliance with all international, national, state and local regulations.
- Supervision by an authorized ITT representative is recommended to ensure proper installation. Improper installation may result in equipment damage or decreased performance.

Installation consideration

Model 3910 in-line pumps are designed to be mounted directly in the piping. The pump casing has a flat base which may be mounted on a concrete foundation which has been poured on a solid footing.

Pump location guidelines

<table>
<thead>
<tr>
<th>Guideline</th>
<th>Explanation/comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Make sure that the space around the pump is sufficient.</td>
<td>This facilitates ventilation, inspection, maintenance, and service.</td>
</tr>
<tr>
<td>If you require lifting equipment such as a hoist or tackle, make sure that there is enough space above the pump.</td>
<td>This makes it easier to properly use the lifting equipment and safely remove and relocate the components to a safe location.</td>
</tr>
<tr>
<td>Protect the unit from weather and water damage due to rain, flooding, and freezing temperatures.</td>
<td>This is applicable if nothing else is specified.</td>
</tr>
<tr>
<td>Do not install and operate the equipment in closed systems unless the system is constructed with properly-sized safety devices and control devices.</td>
<td>Acceptable devices: • Pressure relief valves • Compression tanks • Pressure controls • Temperature controls • Flow controls If the system does not include these devices, consult the engineer or architect in charge before you operate the pump.</td>
</tr>
<tr>
<td>Take into consideration the occurrence of unwanted noise and vibration.</td>
<td>The best pump location for noise and vibration absorption is on a concrete floor with subsoil underneath.</td>
</tr>
</tbody>
</table>

Installation consideration

Model 3910 in-line pumps are designed to be mounted directly in the piping. The pump casing has a flat base which may be mounted on a concrete foundation which has been poured on a solid footing.
Installation

Foundation requirements

Requirements

- The foundation must weigh not less than three times the combined weight of the pump, driver, baseplate and auxiliaries.
- Provide a flat, substantial concrete foundation in order to prevent strain and distortion when you tighten the foundation bolts.

Mounting methods

Figure 10: Recommended mounting

Figure 11: Recommended mounting with optional casing supports

NOTICE:
Do not bolt down to foundation.
J-type bolts

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Baseplate</td>
</tr>
<tr>
<td>2.</td>
<td>Shims or wedges</td>
</tr>
<tr>
<td>3.</td>
<td>Foundation</td>
</tr>
<tr>
<td>4.</td>
<td>Dam</td>
</tr>
<tr>
<td>5.</td>
<td>Bolt</td>
</tr>
</tbody>
</table>

Figure 12: J-type bolts

Baseplate-mounting procedures

Prepare the baseplate for mounting

This procedure assumes you have a basic knowledge of baseplate and foundation design and installation methods. Follow industry-standard procedures, such as API RP 686/ PIP REIE 686, or this procedure before you grout the baseplate.

1. Make sure that all baseplate surfaces that will contact grout are free from contamination such as rust, oil, and grime.
2. Thoroughly clean all baseplate surfaces that will come in contact with grout. Make sure to use a cleaner that will not leave residue.

NOTICE:
- You may need to sandblast the surfaces of a baseplate that come in contact with grout, and then coat those surfaces with a primer that is grout-compatible. Make sure to remove all equipment before sandblasting.

NOTICE:
Remove all dirt from the mounting pads in order to ensure that the correct leveling is achieved. Failure to do so can result in equipment damage or decreased performance.

3. Make sure that all machined surfaces are free from burrs, rust, paint, or any other type of contamination. If necessary, use a honing stone to remove burrs.

Prepare the foundation for mounting

1. Chip the top of the foundation to a minimum of 25.0 mm | 1.0 in. in order to remove porous or low-strength concrete. If you use a pneumatic hammer, make sure that it does not contaminate the surface with oil or other moisture.

NOTICE:
Do not chip the foundation using heavy tools such as jackhammers. This can damage the structural integrity of the foundation.
2. Remove water or debris from the foundation bolt holes or sleeves.
3. If the baseplate uses sleeve-type bolts, then fill the sleeves with a non-binding, moldable material. Seal the sleeves in order to prevent the grout from entering.
4. Coat the exposed portion of the anchor bolts with a non-bonding compound such as paste wax in order to prevent the grout from adhering to the anchor bolts. Do not use oils or liquid wax.
5. If recommended by the grout manufacturer, coat the foundation surface with a compatible primer.

**Install the baseplate using jackscrews**

Tools required:
- Anti-seize compound
- Jackscrews
- Bar stock
- Two machinist’s levels

This procedure is applicable to the feature-fabricated steel baseplate and the advantage base plate.

1. Apply an anti-seize compound on the jackscrews.
   The compound makes it easier to remove the screws after you grout.
2. Lower the baseplate carefully onto the foundation bolts and perform these steps:
   a) Cut the plates from the bar stock and chamfer the edges of the plates in order to reduce stress concentrations.
   b) Put the plates between the jackscrews and the foundation surface.
   c) Use the four jackscrews in the corners in order to raise the baseplate above the foundation.
   Make sure that the distance between the baseplate and the foundation surface is between 19 mm | 0.75 in. and 38 mm | 1.50 in.
   d) Make sure that the center jackscrews do not touch the foundation surface yet.

![Figure 13: Jackscrews](image)

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Jackscrew</td>
</tr>
<tr>
<td>2.</td>
<td>Baseplate</td>
</tr>
<tr>
<td>3.</td>
<td>Foundation</td>
</tr>
<tr>
<td>4.</td>
<td>Plate</td>
</tr>
</tbody>
</table>

3. Level the driver mounting pads:

**NOTICE:**
Remove all dirt from the mounting pads in order to ensure that the correct leveling is achieved. Failure to do so can result in equipment damage or decreased performance.

a) Put one machinist’s level lengthwise on one of the two pads.
b) Put the other machinist's level across the ends of the two pads.
c) Level the pads by adjusting the four jackscrews in the corners.
    Make sure that the machinist's level readings are as close to zero as possible, both
    lengthwise and across.

4. Turn the center jackscrews down so that they rest on their plates on the foundation surface.
5. Level the pump mounting pads:

NOTICE:
Remove all dirt from the mounting pads in order to ensure that the correct leveling is
achieved. Failure to do so can result in equipment damage or decreased performance.

a) Put one machinist's level lengthwise on one of the two pads.
b) Put the other level across the center of the two pads.
c) Level the pads by adjusting the four jackscrews in the corners.
    Make sure that the machinist's level readings are as close to zero as possible, both
    lengthwise and across.
6. Hand-tighten the nuts for the foundation bolts.
7. Check that the driver's mounting pads are level and adjust the jackscrews and the
   foundation bolts if necessary.
   The correct level measurement is a maximum of 0.167 mm/m | 0.002 in./ft .
   The maximum variation from one side of the baseplate to the other is 0.38 mm | 0.015 in.

Install the pump, driver, and coupling

1. Mount the driver on the motor support. Use applicable bolts and hand tighten.
2. Install the coupling.
   See the installation instructions from the coupling manufacturer.

Pump-to-driver alignment

Precautions

WARNING:
• Failure to disconnect and lock out driver power may result in serious physical injury or
death. Always disconnect and lock out power to the driver before performing any
installation or maintenance tasks.
• Electrical connections must be made by certified electricians in compliance with all
international, national, state, and local rules.
• Refer to driver/coupling/gear manufacturer's installation and operation manuals (IOM)
for specific instructions and recommendations.

Alignment methods

Three common alignment methods are used:
• Dial indicator
• Reverse dial indicator
• Laser

Follow the instructions from the equipment manufacturer when you use the reverse dial
indicator or laser methods. Detailed instructions for using the dial indicator method are
contained in this chapter.
Alignment checks

When to perform alignment checks

You must perform alignment checks under these circumstances:

- The process temperature changes.
- The piping changes.
- The pump has been serviced.

Types of alignment checks

<table>
<thead>
<tr>
<th>Type of check</th>
<th>When it is used</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial alignment (cold alignment)</td>
<td>Prior to operation when the pump and the driver are at ambient temperature.</td>
</tr>
<tr>
<td>check</td>
<td></td>
</tr>
<tr>
<td>Final alignment (hot alignment)</td>
<td>After operation when the pump and the driver are at operating temperature.</td>
</tr>
<tr>
<td>check</td>
<td></td>
</tr>
</tbody>
</table>

Initial alignment (cold alignment) checks

<table>
<thead>
<tr>
<th>When</th>
<th>Why</th>
</tr>
</thead>
<tbody>
<tr>
<td>Before you grout the baseplate</td>
<td>This ensures that alignment can be accomplished.</td>
</tr>
<tr>
<td>After you grout the baseplate</td>
<td>This ensures that no changes have occurred during the grouting process.</td>
</tr>
<tr>
<td>After you connect the piping</td>
<td>This ensures that pipe strains have not altered the alignment. If changes have occurred, you must alter the piping to remove pipe strains on the pump flanges.</td>
</tr>
</tbody>
</table>

Final alignment (hot alignment) checks

<table>
<thead>
<tr>
<th>When</th>
<th>Why</th>
</tr>
</thead>
<tbody>
<tr>
<td>After the first run</td>
<td>This ensures correct alignment when both the pump and the driver are at operating temperature.</td>
</tr>
<tr>
<td>Periodically</td>
<td>This follows the plant operating procedures.</td>
</tr>
</tbody>
</table>

Permitted indicator values for alignment checks

NOTICE:
The specified permitted reading values are valid only at operating temperature. For cold settings, other values are permitted. The correct tolerances must be used. Failure to do so can result in misalignment.

IMPORTANT

- For electric motors, the motor shaft initial (cold) parallel vertical alignment setting should be 0.05 to 0.10 mm | 0.002 to 0.004 in. lower than the pump shaft.
- For other drivers such as turbines and engines, follow the driver manufacturer's recommendations.
- The driver shaft initial (cold) parallel vertical alignment setting should be lower than the pump shaft. Follow the driver manufacturer's recommendations.

When dial indicators are used to check the final alignment, the pump and drive unit are correctly aligned when these conditions are true:

- The Total Indicated Reading (T.I.R.) is at 0.05 mm | 0.002 in. or less at operating temperature.
- The tolerance of the indicator is 0.0127 mm per mm | 0.0005 in. per in. of indicator separation for the reverse dial indicator or laser method when the pump and driver are at operating temperature.
Alignment measurement guidelines

<table>
<thead>
<tr>
<th>Guideline</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rotate the pump coupling half and the driver coupling half together so that the indicator rods have contact with the same points on the driver coupling half.</td>
<td>This prevents incorrect measurement.</td>
</tr>
<tr>
<td>Move or shim only the driver in order to make adjustments.</td>
<td>This prevents strain on the piping installations.</td>
</tr>
<tr>
<td>Make sure that the hold-down bolts for the driver feet are tight when you take indicator measurements.</td>
<td>This keeps the driver stationary since movement causes incorrect measurement.</td>
</tr>
<tr>
<td>Make sure that the hold-down bolts for the driver feet are loose before you make alignment corrections.</td>
<td>This makes it possible to move the driver when you make alignment corrections.</td>
</tr>
<tr>
<td>Check the alignment again after any mechanical adjustments.</td>
<td>This corrects any misalignments that an adjustment may have caused.</td>
</tr>
</tbody>
</table>

Attach the dial indicators for alignment

You must have two dial indicators in order to complete this procedure.

1. Attach two dial indicators on the pump coupling half (X):
   a) Attach one indicator (P) so that the indicator rod comes into contact with the perimeter of the driver coupling half (Y). This indicator is used to measure parallel misalignment.
   b) Attach the other indicator (A) so that the indicator rod comes into contact with the inner end of the driver coupling half. This indicator is used to measure angular misalignment.

![Diagram of dial indicator attachment](image)

Figure 14: Dial indicator attachment

2. Rotate the pump coupling half (X) in order to check that the indicators are in contact with the driver coupling half (Y) but do not bottom out.
3. Adjust the indicators if necessary.

Pump-to-driver alignment instructions

Perform angular alignment for a vertical correction

1. Set the angular alignment indicator to zero at the top-center position (12 o’clock) of the driver coupling half (Y).
2. Rotate the indicator to the bottom-center position (6 o’clock).
3. Record the indicator reading.

<table>
<thead>
<tr>
<th>When the reading value is...</th>
<th>Then...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Negative</td>
<td>The coupling halves are farther apart at the bottom than at the top. Perform one of these steps:</td>
</tr>
<tr>
<td></td>
<td>• Add shims in order to raise the feet of the driver at the shaft end.</td>
</tr>
<tr>
<td></td>
<td>• Remove shims in order to lower the feet of the driver at the other end.</td>
</tr>
</tbody>
</table>
When the reading value is... | Then...
--- | ---
Positive | The coupling halves are closer at the bottom than at the top. Perform one of these steps:
  - Remove shims in order to lower the feet of the driver at the shaft end.
  - Add shims in order to raise the feet of the driver at the other end.

![Diagram of coupling alignment](image)

**Figure 15: Example of incorrect vertical alignment (side view)**

**Perform angular alignment for a horizontal correction**
1. Set the angular alignment indicator (A) to zero on left side of the driver coupling half (Y), 90° from the top-center position (9 o'clock).
2. Rotate the indicator through the top-center position to the right side, 180° from the start position (3 o'clock).
3. Record the indicator reading.

| When the reading value is... | Then...
--- | ---
Negative | The coupling halves are farther apart on the right side than the left. Perform one of these steps:
  - Slide the shaft end of the driver to the left.
  - Slide the opposite end to the right.
Positive | The coupling halves are closer together on the right side than the left. Perform one of these steps:
  - Slide the shaft end of the driver to the right.
  - Slide the opposite end to the left.

![Diagram of coupling alignment](image)

**Figure 16: Example of incorrect horizontal alignment (top view)**

4. Repeat the previous steps until the permitted reading value is achieved.

**Perform parallel alignment for a vertical correction**
Refer to the alignment table in "Permitted indicator values for alignment checks" (see Table of Contents for location of table) for the proper cold alignment value based on the motor temperature rise and the pump operating temperature.
Before you start this procedure, make sure that the dial indicators are correctly set up.
A unit is in parallel alignment when the parallel indicator (P) does not vary by more than 0.05 mm | 0.002 in. as measured at four points 90° apart at the operating temperature.

1. Set the parallel alignment indicator (P) to zero at the top-center position (12 o’clock) of the driver coupling half (Y).
2. Rotate the indicator to the bottom-center position (6 o’clock).
3. Record the indicator reading.

<table>
<thead>
<tr>
<th>When the reading value is...</th>
<th>Then...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Negative</td>
<td>The pump coupling half (X) is lower than the driver coupling half (Y). Remove shims of a thickness equal to half of the indicator reading value under each driver foot.</td>
</tr>
<tr>
<td>Positive</td>
<td>The pump coupling half (X) is higher than the driver coupling half (Y). Add shims of a thickness equal to half of the indicator reading value to each driver foot.</td>
</tr>
</tbody>
</table>

4. Repeat the previous steps until the permitted reading value is achieved.

**NOTICE:**
The specified permitted reading values are valid only at operating temperature. For cold settings, other values are permitted. The correct tolerances must be used. Failure to do so can result in misalignment.

---

**Perform parallel alignment for a horizontal correction**

Refer to the alignment table in "Permitted indicator values for alignment checks" (see Table of Contents for location of table) for the proper cold alignment value based on the motor temperature rise and the pump operating temperature.

A unit is in parallel alignment when the parallel indicator (P) does not vary by more than 0.05 mm | 0.002 in. as measured at four points 90° apart at the operating temperature.

1. Set the parallel alignment indicator (P) to zero on the left side of the driver coupling half (Y), 90° from the top-center position (9 o’clock).
2. Rotate the indicator through the top-center position to the right side, 180° from the start position (3 o’clock).
3. Record the indicator reading.

<table>
<thead>
<tr>
<th>When the reading value is...</th>
<th>Then...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Negative</td>
<td>The driver coupling half (Y) is to the left of the pump coupling half (X).</td>
</tr>
<tr>
<td>Positive</td>
<td>The driver coupling half (Y) is to the right of the pump coupling half (X).</td>
</tr>
</tbody>
</table>

4. Slide the driver carefully in the appropriate direction.
NOTICE:
Make sure to slide the driver evenly. Failure to do so can negatively affect horizontal angular correction.

5. Repeat the previous steps until the permitted reading value is achieved.

Perform complete alignment for a vertical correction
A unit is in complete alignment when both the angular indicator (A) and the parallel indicator (P) do not vary by more than 0.05 mm | 0.002 in. as measured at four points 90° apart.
1. Set the angular and parallel dial indicators to zero at the top-center position (12 o’clock) of the driver coupling half (Y).
2. Rotate the indicators to the bottom-center position (6 o’clock).
3. Record the indicator readings.
4. Make corrections according to the separate instructions for angular and parallel alignment until you obtain the permitted reading values.

Perform complete alignment for a horizontal correction
A unit is in complete alignment when both the angular indicator (A) and the parallel indicator (P) do not vary by more than 0.05 mm | 0.002 in. as measured at four points 90° apart.
1. Set the angular and parallel dial indicators to zero at the left side of the driver coupling half (Y), 90° from the top-center position (9 o’clock).
2. Rotate the indicators through the top-center position to the right side, 180° from the start position (3 o’clock).
3. Record the indicator readings.
4. Make corrections according to the separate instructions for angular and parallel alignment until you obtain the permitted reading values.

Grout the baseplate

Required equipment:
- Cleaners: Do not use an oil-based cleaner because the grout will not bond to it. See the instructions provided by the grout manufacturer.
- Grout: Non-shrink grout is recommended.

NOTICE:
It is assumed that the installer who grouts the baseplate has knowledge of acceptable methods. More detailed procedures are described in various publications, including API Standard 610, latest edition, Appendix L; API RP 686, Chapter 5; and other industry standards.
1. Clean all the areas of the baseplate that will come into contact with the grout.
2. Build a dam around the foundation.
3. Thoroughly wet the foundation that will come into contact with the grout.
4. Pour grout through the grout hole into the baseplate up to the level of the dam. When you pour the grout, remove air bubbles from it by using one of these methods:
• Puddle with a vibrator.
• Pump the grout into place.

5. Allow the grout to set.

6. Fill the remainder of the baseplate with grout, and allow the grout to set for at least 48 hours.

![Figure 19: Fill remainder of baseplate with grout](image)

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Baseplate</td>
</tr>
<tr>
<td>2.</td>
<td>Grout</td>
</tr>
<tr>
<td>3.</td>
<td>Foundation</td>
</tr>
<tr>
<td>4.</td>
<td>Dam</td>
</tr>
<tr>
<td>5.</td>
<td>Bolt</td>
</tr>
</tbody>
</table>

7. Remove the leveling jackscrews after the grout hardens in order to remove any stress points.

8. Tighten the foundation bolts.

**Piping checklists**

**General piping checklist**

**Piping guidelines**

Guidelines for piping are given in the *Hydraulic Institute Standards*, available from: Hydraulic Institute, 9 Sylvan Way, Parsippany, NJ 07054 and in API RP 686, and must be reviewed prior to pump installation.

**Alignment criteria for pump flanges**

<table>
<thead>
<tr>
<th>Type</th>
<th>Criteria</th>
</tr>
</thead>
<tbody>
<tr>
<td>Axial</td>
<td>The flange gasket thickness ±0.8 mm</td>
</tr>
<tr>
<td>Parallel</td>
<td>Align the flange to be within 0.001 mm per mm</td>
</tr>
<tr>
<td>Concentric</td>
<td>You can easily install the flange bolts by hand.</td>
</tr>
</tbody>
</table>

The above criteria are based on the following references from API RP 686, 2nd Edition:

4.6.3 The machine and piping flange faces shall be parallel to less than 10 micrometers per centimeter (0.001 in. per in.) of pipe flange outer diameter up to a maximum of 750 micrometers (0.030 in.). For piping flange outer diameters smaller than 25 cm (10 in.), the flanges shall be parallel to 250 micrometers (0.010 in.) or less. For special-purpose machinery, pipe to machinery flange spacing measurements shall be recorded on the Piping alignment datasheet shown in Figure B.4. For raised face flanges, feeler gauge readings shall be taken at the raised face. For flat faced flanges, feeler gauge readings shall be taken at the flange outside diameter.

4.6.4 Flange face separation shall be within the gasket spacing ±1.5 mm (1/16 in.). Only one gasket per flanged connection shall be used.
Example: Installation for expansion

<table>
<thead>
<tr>
<th>Correct</th>
<th>Incorrect</th>
</tr>
</thead>
<tbody>
<tr>
<td>This illustration shows a correct installation for expansion:</td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Correct Installation" /></td>
<td></td>
</tr>
<tr>
<td>This illustration shows an incorrect installation for expansion:</td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Incorrect Installation" /></td>
<td></td>
</tr>
</tbody>
</table>

1. Expansion loop/joint

Suction-piping checklist

Performance curve reference

Net positive suction head available (NPSH<sub>A</sub>) must always exceed NPSH required (NPSH<sub>R</sub>) as shown on the published performance curve of the pump.

Suction-piping checks

<table>
<thead>
<tr>
<th>Check</th>
<th>Explanation/comment</th>
<th>Checked</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check that the distance between the inlet flange of the pump and the closest elbow is at least five pipe diameters.</td>
<td>This minimizes the risk of cavitation in the suction inlet of the pump due to turbulence. See the Example sections for illustrations.</td>
<td></td>
</tr>
<tr>
<td>Check that elbows in general do not have sharp bends.</td>
<td>See the Example sections for illustrations.</td>
<td></td>
</tr>
<tr>
<td>Check that the suction piping is one or two sizes larger than the suction inlet of the pump. Install an eccentric reducer between the pump inlet and the suction piping.</td>
<td>The suction piping must never have a smaller diameter than the suction inlet of the pump. See the Example sections for illustrations.</td>
<td></td>
</tr>
<tr>
<td>Check that the eccentric reducer at the suction flange of the pump has the following properties: • Sloping side down • Horizontal side at the top</td>
<td>See the example illustrations.</td>
<td></td>
</tr>
<tr>
<td>If more than one pump operates from the same liquid source, check that separate suction-piping lines are used for each pump.</td>
<td>This recommendation helps you to achieve a higher pump performance and prevent vapor locking especially with specific gravity of liquid less than 0.60.</td>
<td></td>
</tr>
<tr>
<td>If necessary, make sure that the suction piping includes a drain valve and that it is correctly installed.</td>
<td>—</td>
<td></td>
</tr>
<tr>
<td>Assure adequate insulation is applied for liquids with specific gravity less than 0.60.</td>
<td>To assure sufficient NPSHa.</td>
<td></td>
</tr>
</tbody>
</table>
### Liquid source below the pump

<table>
<thead>
<tr>
<th>Check</th>
<th>Explanation/comment</th>
<th>Checked</th>
</tr>
</thead>
<tbody>
<tr>
<td>Make sure that the suction piping is free from air pockets.</td>
<td>This helps to prevent the occurrence of air and cavitation in the pump inlet.</td>
<td></td>
</tr>
<tr>
<td>Check that the suction piping slopes upwards from the liquid source to the pump inlet.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If the pump is not self-priming, check that a device for priming the pump is installed.</td>
<td>Use a foot valve with a diameter that is at least equivalent to the diameter of the suction piping.</td>
<td></td>
</tr>
</tbody>
</table>

### Liquid source above the pump

<table>
<thead>
<tr>
<th>Check</th>
<th>Explanation/comment</th>
<th>Checked</th>
</tr>
</thead>
</table>
| Check that an isolation valve is installed in the suction piping at a distance of at least two times the pipe diameter from the suction inlet. | This permits you to close the line during pump inspection and maintenance. Do not use the isolation valve to throttle the pump. Throttling can cause these problems:  
• Loss of priming  
• Excessive temperatures  
• Damage to the pump  
• Voiding the warranty | |
| Make sure that the suction piping is free from air pockets. | This helps to prevent the occurrence of air and cavitation in the pump inlet. | |
| Check that the piping is level or slopes downward from the liquid source. |  | |
| Make sure that no part of the suction piping extends below the suction flange of the pump. |  | |
| Make sure that the suction piping is adequately submerged below the surface of the liquid source. | This prevents air from entering the pump through a suction vortex. | |

### Example: Elbow close to the pump suction inlet

<table>
<thead>
<tr>
<th>Correct</th>
<th>Incorrect</th>
</tr>
</thead>
<tbody>
<tr>
<td>The correct distance between the inlet flange of the pump and the closest elbow must be at least five pipe diameters. Where used, elbows should be long radius.</td>
<td><img src="image" alt="Incorrect example" /></td>
</tr>
</tbody>
</table>
Example: Suction piping equipment

<table>
<thead>
<tr>
<th>Correct</th>
<th>Incorrect</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1" alt="Correct Diagram" /></td>
<td><img src="image2" alt="Incorrect Diagram" /></td>
</tr>
</tbody>
</table>

1. Suction pipe sloping upwards from liquid source
2. Long-radius elbow
3. Strainer
4. Foot valve
5. Eccentric reducer with a level top

1. Air pocket, because the eccentric reducer is not used and because the suction piping does not slope gradually upward from the liquid source

Bypass-piping considerations

**When to use a bypass line**

Provide a bypass line for systems that require operation at reduced flows for prolonged periods. Connect a bypass line from the discharge side (before any valves) to the source of suction.

**When to install a minimum-flow orifice**

You can size and install a minimum-flow orifice in a bypass line in order to prevent bypassing excessive flows. Consult your ITT representative for assistance in sizing a minimum-flow orifice.

**When a minimum-flow orifice is unavailable**

Consider an automatic recirculation control valve or solenoid-operated valve if a constant bypass (minimum-flow orifice) is not possible.
Auxiliary-piping checklist

Precautions

**NOTICE:**
Auxiliary cooling and flush systems must be operating properly to prevent excess heat generation, sparks, and/or premature failure. Ensure auxiliary piping is installed as specified on the pump data sheet prior to startup.

When to install

You may need to install auxiliary piping for bearing cooling, seal-chamber cover cooling, mechanical seal flush, or other special features supplied with the pump. Consult the pump data sheet for specific auxiliary piping recommendations.

Checklist

<table>
<thead>
<tr>
<th>Check</th>
<th>Explanation/comment</th>
<th>Checked</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check that the minimum flow for each component is 4 lpm</td>
<td>Make sure these guidelines are followed.</td>
<td></td>
</tr>
<tr>
<td>If the bearing and seal chamber cover cooling are provided, then the auxiliary piping must flow at 8 lpm</td>
<td>Make sure these guidelines are followed.</td>
<td></td>
</tr>
<tr>
<td>Check that the cooling water pressure does not exceed 7.0 kg/cm²</td>
<td>Make sure these guidelines are followed.</td>
<td></td>
</tr>
</tbody>
</table>

Final piping checklist

<table>
<thead>
<tr>
<th>Check</th>
<th>Explanation/comment</th>
<th>Checked</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check that the shaft rotates smoothly.</td>
<td>Rotate the shaft by hand. Make sure there is no rubbing that can lead to excess heat generation or sparks.</td>
<td></td>
</tr>
<tr>
<td>Re-check the alignment to make sure that pipe strain has not caused any misalignment.</td>
<td>If pipe strain exists, then correct the piping.</td>
<td></td>
</tr>
</tbody>
</table>
Commissioning, Startup, Operation, and Shutdown

Preparation for startup

**WARNING:**

- Risk of serious physical injury or death. Exceeding any of the pump operating limits (e.g. - pressure, temperature, power, etc.) could result in equipment failure, such as explosion, seizure, or breach of containment. Assure that the system operating conditions are within the capabilities of the pump.
- Risk of death or serious injury. Leaking fluid can cause fire and/or burns. Ensure all openings are sealed prior to filling the pump.
- Breach of containment can cause fire, burns, and other serious injury. Failure to follow these precautions before starting the unit may lead to dangerous operating conditions, equipment failure, and breach of containment.
- Risk of explosion and serious physical injury. Do not operate pump with blocked system piping or with suction or discharge valves closed. This can result in rapid heating and vaporization of pumpage.
- Risk of serious personal injury or property damage. Dry running may cause rotating parts within the pump to seize to non-moving parts. Do not run dry.
- Risk of breach of containment and equipment damage. Ensure the pump operates only between minimum and maximum rated flows. Operation outside of these limits can cause high vibration, mechanical seal and/or shaft failure, and/or loss of prime.
- Avoid mechanical seal failure or pump seizure by:
  - increasing speed at startup to at least 65% of rated speed within 5 seconds and
  - decreasing speed at shutdown from 65% of rated speed to 0 within 5 seconds

**WARNING:**

- Foreign objects in the pumped liquid or piping system can block the flow and cause excess heat generation, sparks and premature failure. Make sure that the pump and systems are free of foreign objects before and during operation.
- A build-up of gases within the pump, sealing system, or process piping system may result in an explosive environment. Make sure the process piping system, pump and sealing system are properly vented prior to operation.
- Sealing systems that are not self-purging or self-venting, such as plan 23, require manual venting prior to operation. Failure to do so will result in excess heat generation and seal failure.
- Running a pump without safety devices exposes operators to risk of serious personal injury or death. Never operate a unit unless appropriate safety devices (guards, etc.) are properly installed.
- Failure to disconnect and lock out driver power may result in serious physical injury or death. Always disconnect and lock out power to the driver before performing any installation or maintenance tasks.
  - Electrical connections must be made by certified electricians in compliance with all international, national, state, and local rules.
  - Refer to driver/coupling/gear manufacturer's installation and operation manuals (IOM) for specific instructions and recommendations.
- Risk of seizure, breach of containment, or explosion. Ensure balance line is installed and piped back to either the pump suction or suction vessel. This prevents rapid vaporization of the pumped fluid.
Precautions

NOTICE:

• Verify the driver settings before you start any pump.
• Make sure that the temperature change does not exceed 19°C | 35°F per minute.

You must follow these precautions before you start the pump:

• Flush and clean the system thoroughly to remove dirt or debris in the pipe system in order to prevent premature failure at initial startup.
• Bring variable-speed drivers to the rated speed as quickly as possible.
• Run a new or rebuilt pump at a speed that provides enough flow to flush and cool the close-running surfaces of the stuffing-box bushing.
• If temperatures of the pumped fluid will exceed 93°C | 200°F, then warm up the pump prior to operation. Circulate a small amount of fluid through the pump until the casing temperature is within 38°C | 100°F of the fluid temperature. Accomplish this by flowing fluid from pump inlet to discharge drain (optionally, the casing vent can be included in warm-up circuit but not required). Soak for (2) hours at process fluid temperature.

At initial startup, do not adjust the variable-speed drivers or check for speed governor or over-speed trip settings while the variable-speed driver is coupled to the pump. If the settings have not been verified, then uncouple the unit and refer to instructions supplied by the driver manufacturer.

Remove the coupling guard

1. Remove the nut, bolt, and washers from the slotted hole in the center of the coupling guard.
2. Slide the driver half of the coupling guard toward the pump.
3. Remove the nut, bolt, and washers from the driver half of the coupling guard.
4. Remove the driver half of the coupling guard:
   a) Slightly spread the bottom apart.
   b) Lift upwards.
5. Remove the remaining nut, bolt, and washers from the pump half of the coupling guard. It is not necessary to remove the end plate from the pump side of the bearing housing. You can access the bearing-housing tap bolts without removing this end plate if maintenance of internal pump parts is necessary.
6. Remove the pump half of the coupling guard:
   a) Slightly spread the bottom apart.
b) Lift upwards.

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Annular groove</td>
</tr>
<tr>
<td>2.</td>
<td>Pump-side end plate</td>
</tr>
<tr>
<td>3.</td>
<td>Driver</td>
</tr>
<tr>
<td>4.</td>
<td>Pump half of the coupling guard</td>
</tr>
</tbody>
</table>

## Check the rotation

**WARNING:**

- Starting the pump in reverse rotation can result in the contact of metal parts, heat generation, and breach of containment. Ensure correct driver settings prior to starting any pump.
- Failure to disconnect and lock out driver power may result in serious physical injury or death. Always disconnect and lock out power to the driver before performing any installation or maintenance tasks.
  - Electrical connections must be made by certified electricians in compliance with all international, national, state, and local rules.
  - Refer to driver/coupling/gear manufacturer’s installation and operation manuals (IOM) for specific instructions and recommendations.

1. Lock out power to the driver.
2. Make sure that the coupling hubs are fastened securely to the shafts.
3. Make sure that the coupling spacer is removed.
   The pump ships with the coupling spacer removed.
4. Unlock power to the driver.
5. Make sure that everyone is clear, and then jog the driver long enough to determine that the direction of rotation corresponds to the arrow on the bearing housing or close-coupled frame.
6. Lock out power to the driver.
Couple the pump and driver

**WARNING:**
Failure to disconnect and lock out driver power may result in serious physical injury or death. Always disconnect and lock out power to the driver before performing any installation or maintenance tasks.

- Electrical connections must be made by certified electricians in compliance with all international, national, state, and local rules.
- Refer to driver/coupling/gear manufacturer’s installation and operation manuals (IOM) for specific instructions and recommendations.

Couplings must have proper certification to be used in an ATEX classified environment. Use the instructions from the coupling manufacturer in order to lubricate and install the coupling. Refer to driver/coupling/gear manufacturers IOM for specific instructions and recommendations.
Coupling guard assembly

Precautions

WARNING:

• The coupling guard used in an ATEX classified environment must be constructed from a spark resistant material.
• Misalignment can cause decreased performance, equipment damage, and even catastrophic failure of frame-mounted units leading to serious injury. Proper alignment is the responsibility of the installer and the user of the unit. Check the alignment of all drive components prior to operating the unit.
• Follow the coupling installation and operation procedures from the coupling manufacturer.
• Running a pump without safety devices exposes operators to risk of serious personal injury or death. Never operate a unit unless appropriate safety devices (guards, etc.) are properly installed.
• Avoid death or serious injury. Assure mechanical seal guard is properly installed using supplied fastening hardware.
• Failure to disconnect and lock out driver power may result in serious physical injury or death. Always disconnect and lock out power to the driver before performing any installation or maintenance tasks.
• Electrical connections must be made by certified electricians in compliance with all international, national, state, and local rules.
• Refer to driver/coupling/gear manufacturer’s installation and operation manuals (IOM) for specific instructions and recommendations.

Required parts

These parts are required:

1. End plate, drive end
2. End plate, pump end
3. Guard half, 2 required
4. 3/8-16 nut, 3 required
5. 3/8 in. washer
6. 3/8-16 x 2 in. hex head bolt, 3 required

Figure 20: Required parts

Install the coupling guard

1. Is the end plate (pump end) already installed?
• If yes: Make any necessary coupling adjustments and then proceed to Step 2 (page 40).

• If no: Complete these steps:
  a) Remove the spacer portion of the coupling. Refer to the instructions from the coupling manufacturer for assistance.
  b) If the coupling hub diameter is larger than the diameter of the opening in the end plate, then remove the coupling hub.
  c) Replace the four outboard end cover bolts (371D) and torque to the value shown in the Maximum torque values for fasteners (page ).
  d) Remove the three thrust bearing end cover and bearing frame screws.

  ![Figure 21: Thrust bearing end cover removal](image)

<table>
<thead>
<tr>
<th>234B</th>
<th>370N</th>
</tr>
</thead>
<tbody>
<tr>
<td>End plate</td>
<td>Bearing frame bolts</td>
</tr>
</tbody>
</table>

  e) Align the end plate to the thrust bearing end cover so that the two slots in the end plate align with the bolts remaining in the end cover, and the three holes in the end plate align with the holes in the end cover.
  f) Replace the three thrust bearing end cover and bearing frame bolts and torque to the values shown in the Maximum torque values for 3910 fasteners table.
  g) Replace the coupling hub (if removed) and the spacer portion of the coupling. Refer to the instructions from the coupling manufacturer for assistance.

Complete any coupling adjustments before you proceed with the coupling guard assembly.
2. Slightly spread the opening of the coupling guard half and place it over the pump end plate.

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Pump half of the coupling guard</td>
</tr>
<tr>
<td>2</td>
<td>Annular groove</td>
</tr>
<tr>
<td>3</td>
<td>Deflector fan guard</td>
</tr>
<tr>
<td>4</td>
<td>Driver</td>
</tr>
</tbody>
</table>

Figure 22: Coupling guard

The annular groove in the guard is located around the end plate. Position the opening (flange) so that it does not interfere with the piping but still allows for access when you install the bolts.
1. Annular groove
2. Deflector fan guard
3. Coupling guard half

**Figure 23: Coupling guard**

3. Place one washer over the bolt and insert the bolt through the round hole at the front end of the guard half.
4. Place a second washer over the exposed end of the bolt.
5. Thread a nut onto the exposed end of the bolt and tighten firmly.

This figure shows the proper sequence of components:

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Nut</td>
</tr>
<tr>
<td>2</td>
<td>Washer</td>
</tr>
<tr>
<td>3</td>
<td>Bolt</td>
</tr>
</tbody>
</table>

This figure shows an assembled unit:

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Driver</td>
</tr>
<tr>
<td>2</td>
<td>Coupling guard half</td>
</tr>
</tbody>
</table>

**Figure 24: Coupling guard**
6. Slightly spread the opening of the remaining coupling guard half and place it over the installed coupling guard half so that the annular groove in the remaining coupling guard half faces the driver.

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Annular groove</td>
</tr>
<tr>
<td>2.</td>
<td>Coupling guard half</td>
</tr>
<tr>
<td>3.</td>
<td>Driver</td>
</tr>
</tbody>
</table>

Figure 25: Coupling guard
7. Place the end plate over the driver shaft and locate the end plate in the annular groove at the rear of the coupling guard half.

8. Repeat Steps 3 (page 41) through #InstallTheCouplingGuard/ThreadBolt (page ) for the rear end of the coupling guard half, except that you hand tighten the nut.

9. Slide the rear coupling guard half towards the motor so that it completely covers the shafts and coupling.

10. Repeat Steps 3 (page 41) through #InstallTheCouplingGuard/ThreadBolt (page ) for the center slots in the coupling guard.
11. Firmly tighten all nuts on the guard assembly.

**Install the coupling guard with the optional air cooling package**

1. Is the deflector-fan guard support installed?
   - If yes: Make any necessary coupling adjustments and then proceed to step 2.
   - If no: Complete the following steps:
     a) Remove the spacer portion of the coupling.
        Refer to the coupling manufacturer's instructions.
     b) If the coupling hub diameter is larger than the diameter of the opening in the deflector-fan guard support, then remove the coupling hub.
     c) Loosen the thrust deflector-fan set screw.
     d) Slide the thrust deflector fan off of the shaft.
     e) Remove the thrust bearing end cover and the bearing frame screws.
     f) Align the thrust deflector-fan guard support with the thrust bearing end cover so that the support slots align with the holes in the end cover.

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>122</td>
<td>Shaft</td>
</tr>
<tr>
<td>123B</td>
<td>Radial deflector fan</td>
</tr>
<tr>
<td>123E</td>
<td>Thrust deflector fan</td>
</tr>
<tr>
<td>222</td>
<td>Deflector set screw</td>
</tr>
<tr>
<td>228</td>
<td>Bearing frame</td>
</tr>
<tr>
<td>234</td>
<td>Thrust deflector-fan guard</td>
</tr>
<tr>
<td>234D</td>
<td>Thrust deflector-fan guard support</td>
</tr>
<tr>
<td>496Q</td>
<td>Support screws</td>
</tr>
</tbody>
</table>

*Figure 28: Coupling guard with optional air cooling package*
g) Replace the thrust bearing end cover and bearing frame screws and torque to values shown in the Maximum torque values for fasteners table.

**CAUTION:**
Do not over-tighten the thrust bearing end cover and bearing frame screws.

h) Install the thrust deflector fan over the shaft.
i) Position the thrust deflector fan approximately 0.03 in. (0.8 mm) from the thrust bearing end cover and firmly tighten the deflector set screw.
j) Slide the thrust deflector-fan guard over the guard support and align the holes in the guard with the tapped holes in the guard support.

![Figure 29: Thrust deflector-fan guard installation](image)

2. Install the thrust deflector-fan guard and support screws and tighten to the torque values shown in the Maximum torque values for fasteners table.

3. Replace the coupling hub (if removed) and spacer portion of the coupling. Refer to the coupling manufacturer's instructions for assistance. Complete any coupling adjustments before you proceed with the coupling guard assembly.
4. Slightly spread the opening of the coupling-guard half and place it over the thrust deflector-fan guard so that the annular groove in the guard half is located around the guard support extension.

![Diagram of coupling-guard half installation](image)

1. Rear coupling guard half
2. Annular groove
3. Deflector fan guard
4. Driver

*Figure 30: Rear coupling-guard half installation*

Locate the opening (flange) so that it does not interfere with the piping but does allow access for installing the bolts.

![Diagram of opening location](image)

1. Annular groove
2. Deflector fan guard
3. Coupling guard half

*Figure 31: Opening (flange) location*

5. Place one washer over the bolt and insert the bolt through the round hole at the front end of the guard half.
6. Place a second washer over the exposed end of the bolt and tighten it firmly.
7. Thread a nut onto the exposed end of the bolt and tighten it firmly.

This figure shows the proper sequence of components:
This figure shows an assembled unit:

1. Driver
2. Coupling guard half

**Figure 32: Assembled unit**
8. Slightly spread the opening of the remaining coupling guard half and place it over the installed coupling guard half so that the annular groove in the remaining coupling guard half faces the driver.

1. Annular groove
2. Coupling guard half
3. Driver

Figure 33: Remaining coupling guard half installation

9. Place the end plate over the driver shaft and locate the end plate in the annular groove at the rear of the coupling guard half.

1. Annular groove
2. End plate

Figure 34: End plate installation

10. Repeat steps 5 through 7 for the rear end of the coupling guard half, except that you hand tighten the nut.
11. Slide the rear coupling guard half towards the motor so that it completely covers the shaft and coupling.

1. Driver
2. Slide to fit

Figure 35: Slide to fit

12. Repeat steps 5 through 7 for the center slots in the coupling guards.

13. Firmly tighten all of the nuts on the guard assembly.

**Bearing lubrication**

**Precautions**

<table>
<thead>
<tr>
<th>WARNING:</th>
</tr>
</thead>
<tbody>
<tr>
<td>❌ Risk of explosive hazard and premature failure from sparks and heat generation. Ensure bearings are properly lubricated prior to startup.</td>
</tr>
</tbody>
</table>

**Acceptable oil for lubricating bearings**

**Acceptable lubricants**

<table>
<thead>
<tr>
<th>Brand</th>
<th>Lubricant type</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exxon</td>
<td>Teresstic EP 68</td>
</tr>
<tr>
<td>Mobil</td>
<td>DTE 68 Heavy Medium</td>
</tr>
<tr>
<td>Sunoco</td>
<td>Sunvis 968</td>
</tr>
<tr>
<td>Royal Purple</td>
<td>SYNFILM ISO VG 68 Synthetic Oil</td>
</tr>
</tbody>
</table>

**Lubricate the bearings with oil**

<table>
<thead>
<tr>
<th>WARNING:</th>
</tr>
</thead>
<tbody>
<tr>
<td>❌ Risk of explosive hazard and premature failure from sparks and heat generation. Ensure bearings are properly lubricated prior to startup.</td>
</tr>
</tbody>
</table>

Ring oil-lubricated pumps are supplied with an oiler that maintains a constant oil level in the bearing housing.

1. Fill the oil reservoir in the bearing frame:
   a) Fill the bearing chamber through the main body of the Watchdog until it reaches the optimum fluid level visible in the bullseye sight.
   b) Fill the watchdog reservoir using a funnel.
   c) Verify o-ring is on the Watchdog oiler spout.
d) Place your thumb over the reservoir spout. Invert and insert the spout into the internal threaded boss on the main body.

e) Tighten reservoir. Do not over-tighten.

f) Verify that proper oil level is maintained per the following diagram.

---

**NOTICE:**
Do not fill the oil reservoir of the bearing frame through the plug at the top.

---

2. Check that the oil level is correct. The correct oil level is centered in the bullseye sight glass, when the pump is not in operation. During operation, bullseye sight gives a false oil level reading. Shown is general schematic. Oil level is below outer race of bearing.

### Regrease the grease-lubricated bearings

**CAUTION:**
Grease-lubricated bearings are lubricated at the factory. Do not grease too frequently.

---

**NOTICE:**
Risk of equipment damage. Ensure that the grease container, the greasing device, and the fittings are clean. Failure to do so can result in impurities entering the bearing housing while regreasing the bearings.

---

1. Wipe dirt from the grease fittings.

2. Remove the two grease-relief plugs on the bearing housings.

3. Fill both of the grease cavities through the fittings with a recommended grease until the fresh grease comes out of the relief holes.

4. Reinstall the grease-relief plugs.

5. Wipe off any excess grease.

6. Recheck the alignment.

The bearing temperature usually rises after you regrease due to an excess supply of grease. Temperatures return to normal in about two to four operating hours as the pump runs and purges the excess grease from the bearings.

For most operating conditions a lithium complex soap based grease of NLGI consistency No. 2 is recommended. This grease is acceptable for bearing temperatures of -15°C to 110°C | 5°F to 230°F. Bearing temperatures are generally about 20°F | 11°C higher than bearing housing outer surface temperature.

The original grease from the factory is a lithium based NLGI. See Lubricating Grease Requirements Table.

### Lubricating-grease requirements

**Precautions**

---

**NOTICE:**
- Avoid equipment damage or decreased performance. Never mix greases of different consistencies (NLGI 1 or 3 with NLGI 2) or with different thickeners. For example, never mix a lithium-based grease with a polyurea based grease. If it is necessary to change the grease type or consistency, remove the rotor and old grease from the housing before regreasing.

---

### Lubricate the bearings after a shutdown period

1. Flush out the bearings and bearing frame with a light oil to remove contaminants. During flushing, make sure to rotate the shaft slowly by hand.
2. Flush the bearing housing with the proper lubricating oil to ensure oil quality after cleaning.
3. Refer to Reassembly section for proper bearing procedure.

Shaft sealing with a mechanical seal

Precautions

**WARNING:**
- The mechanical seal used in an Ex-classified environment must be properly certified.

**NOTICE:**
- The mechanical seal must have an appropriate seal-flush system. Failure to do so will result in excess heat generation and seal failure.
- Cooling systems such as those for bearing lubrication and mechanical-seal systems must be operating properly to prevent excess heat generation, sparks, and premature failure.
- Sealing systems that are not self-purging or self-venting, such as plan 23, require manual venting prior to operation. Failure to do so will result in excess heat generation and seal failure.
- Follow seal manufacturer’s guidelines for proper seal installation procedures.

Shipping

Pumps may be shipped with or without a mechanical seal installed.

Cartridge-type mechanical seals

Cartridge-type mechanical seals are commonly used. Cartridge seals are preset by the seal manufacturer and require no field settings. Cartridge seals installed by the user require disengagement of the holding clips prior to operation, allowing the seal to slide into place.

If the seal has been installed in the pump by ITT, these clips have already been disengaged.

Other mechanical seal types

For other types of mechanical seals, refer to the instructions provided by the seal manufacturer for installation and setting.

Connection of sealing liquid for mechanical seals

Seal lubrication is required

Seal faces must have liquid film between them for proper lubrication. Locate the taps using the illustrations shipped with the seal.

Seal flushing methods

You can use these methods in order to flush or cool the seal:

<table>
<thead>
<tr>
<th>Method</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product flush</td>
<td>Run the piping so that the pump pushes the pumped fluid from the casing and injects it into the seal gland. If necessary, an external heat exchanger cools the pumped fluid before it enters the seal gland.</td>
</tr>
<tr>
<td>External flush</td>
<td>Run the piping so that the pump injects a clean, cool, compatible liquid directly into the seal gland. The pressure of the flushing liquid must be 0.35 to 1.01 kg/cm²</td>
</tr>
</tbody>
</table>
Method | Description
--- | ---
Other | You can use other methods that employ multiple gland or seal chamber connections. Refer to the mechanical seal reference drawing and piping diagrams.

Pump priming
Prime the pump with the suction supply above the pump
1. Slowly open the suction isolation valve.
2. Open the air vents on the suction and discharge piping until the pumped fluid flows out.
3. Close the air vents.

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Discharge isolation valve</td>
</tr>
<tr>
<td>2.</td>
<td>Check valve</td>
</tr>
<tr>
<td>3.</td>
<td>Suction isolation valve</td>
</tr>
</tbody>
</table>

Figure 36: Suction supply above pump

Prime the pump with the suction supply below the pump
Use a foot valve and an outside source of liquid in order to prime the pump. The liquid can come from one of these sources:
- A priming pump
- A pressurized discharge line
- Another outside supply
1. Close the discharge isolation valve.
2. Open the air vent valves in the casing.

WARNING:
When handling hazardous and/or toxic fluids, proper personal protective equipment should be worn. If pump is being drained, precautions must be taken to prevent physical injury. Pumpage must be handled and disposed of in conformance with applicable environment regulations.

3. Open the valve in the outside supply line until only liquid escapes from the vent valves.
4. Close the vent valves.
5. Close the outside supply line.
Other methods of priming the pump

You can also use these methods in order to prime the pump:

- Prime by ejector
- Prime by automatic priming pump

Start the pump

**WARNING:**
Risk of equipment damage, seal failure and breach of containment. Ensure all flush and cooling systems are operating correctly prior to starting pump.

**NOTICE:**
- Risk of equipment damage due to dry operation. Immediately observe the pressure gauges. If discharge pressure is not quickly attained, stop the driver immediately, reprime, and attempt to restart the pump.

**NOTICE:**
Risk of equipment damage on pure or purge-oil mist-lubricated units. Remove the viewing port plugs to verify that oil mist is flowing properly. Reinstall the plugs after confirming.

Before you start the pump, you must perform these tasks:

- Open the suction valve.
- Open any recirculation or cooling lines.
1. Fully close or partially open the discharge valve, depending on system conditions.
2. Start the driver.
3. Slowly open the discharge valve until the pump reaches the desired flow.
4. Immediately check the pressure gauge to ensure that the pump quickly reaches the correct discharge pressure.
5. If the pump fails to reach the correct pressure, perform these steps:
   a) Stop the driver.
   b) Prime the pump again.
   c) Restart the driver.
6. Monitor the pump while it is operating:
   a) Check the pump for bearing temperature, excessive vibration, and noise.
   b) If the pump exceeds normal levels, then shut down the pump immediately and correct the problem.
      A pump can exceed normal levels for several reasons. See Troubleshooting for information about possible solutions to this problem.
7. Repeat steps 5 and 6 until the pump runs properly.

**Pump operation precautions**

**General considerations**

**NOTICE:**
- Vary the capacity with the regulating valve in the discharge line. Never throttle the flow from the suction side. This action can result in decreased performance, unexpected heat generation, and equipment damage.
- Risk of equipment damage from unexpected heat generation. Do not overload the driver. Ensure that the pump operating conditions are suitable for the driver. The driver can overload in these circumstances:
  - The specific gravity or viscosity of the fluid is greater than expected
  - The pumped fluid exceeds the rated flow rate.
- On pure mist-lubricated units, remove the viewing port plugs to verify that oil mist is flowing properly. Replace the plugs.
- Make sure the oil level has remained steady by checking the oiler.
- Check the bearing temperatures using a pyrometer or other temperature-measuring device. Monitor the bearing temperature frequently during initial operation in order to determine if a bearing problem exists, as well as to establish normal bearing operating temperature.
- For pumps with auxiliary piping, make sure that proper flows have been established and that the equipment is operating properly.
- Establish baseline vibration readings in order to determine normal running conditions. If the unit is running roughly, then consult the factory.
- Monitor all gauges to ensure that the pump is running at or near rating and that the suction screen (when used) is not clogged.
Operation at reduced capacity

**WARNING:**
- Risk of breach of containment and equipment damage. Excessive vibration levels can cause damage to bearings, stuffing box, seal chamber, and/or mechanical seal. Observe pump for vibration levels, bearing temperature, and excessive noise. If normal levels are exceeded, shut down and resolve.
- Risk of explosion and serious physical injury. Do not operate pump with blocked system piping or with suction or discharge valves closed. This can result in rapid heating and vaporization of pumpage.
- Risk of equipment damage and serious physical injury. Heat build-up can cause rotating parts to score or seize. Observe pump for excessive heat build-up. If normal levels are exceeded, shut down and resolve.

**NOTICE:**
Cavitation can cause damage to the internal surfaces of the pump. Ensure net positive suction head available \( (NPSH_a) \) always exceeds NPSH required \( (NPSH_r) \) as shown on the published performance curve of the pump.

Operation under freezing conditions

**NOTICE:**
Do not expose an idle pump to freezing conditions. Drain all liquid that is inside the pump and any auxiliary equipment. Failure to do so can cause liquid to freeze and damage the pump.

**Shut down the pump**

**WARNING:**
Precautions must be taken to prevent physical injury. The pump may handle hazardous and/or toxic fluids. Proper personal protective equipment should be worn. Pumpage must be handled and disposed of in conformance with applicable environmental regulations.

1. Slowly close the discharge valve.
2. Shut down and lock out the driver to prevent accidental rotation.
Make the final alignment of the pump and driver

**WARNING:**
- Failure to disconnect and lock out driver power may result in serious physical injury or death. Always disconnect and lock out power to the driver before performing any installation or maintenance tasks.
- Electrical connections must be made by certified electricians in compliance with all international, national, state, and local rules.
- Refer to driver/coupling/gear manufacturer's installation and operation manuals (IOM) for specific instructions and recommendations.
- Misalignment can cause decreased performance, equipment damage, and even catastrophic failure of frame-mounted units leading to serious injury. Proper alignment is the responsibility of the installer and the user of the unit. Check the alignment of all drive components prior to operating the unit.
- Follow the coupling installation and operation procedures from the coupling manufacturer.

You must check the final alignment after the pump and driver are at operating temperature. For initial alignment instructions, see the Installation chapter.

1. Run the unit under actual operating conditions for enough time to bring the pump, driver, and associated system to operating temperature.
2. Shut down the pump and the driver.
3. Remove the coupling guard.
   - See Remove the coupling guard in the Maintenance chapter.
4. Check the alignment while the unit is still hot.
   - See Pump-to-driver alignment in the Installation chapter.
5. Reinstall the coupling guard.
6. Restart the pump and driver.

Dowel the pump casing (optional)

You will need the following tools:
- Two number 7 taper pins
- One number 7 taper pin reamer
- 0.3320 in. or "Q" size drill
- Hardwood block or soft-faced hammer

Also make sure that the final alignment is complete.

Dowel the pump casing to the baseplate pedestals in order to make sure that you maintain the proper pump position.

1. Drill two holes, one in each casing mounting pad, at the locations provided.
   - Drill the holes through both the casing mounting pads and the baseplate pedestal, when possible. This makes it easier to clean the metal chips produced from the drilling and reaming operations.
2. Clean all burrs and metal chips from the holes.
3. Ream the holes with a number 7 taper pin reamer to the proper fit with the taper dowel pins.
   - Insert the pins deep enough that only the threaded portion is exposed when the pin is fully seated.
4. Seat the taper pins firmly in the holes with a hardwood block or soft-faced hammer.

NOTICE:
If water-cooled pedestals have been provided, then do not drill through the baseplate pedestal. Doing so can result in leakage of cooling water.
NOTICE:
Always remove the dowel pins before removing the casing. Failure to do so can result in casing damage.
Maintenance

Maintenance schedule

Maintenance inspections

A maintenance schedule includes these types of inspections:

- Routine maintenance
- Routine inspections
- Three-month inspections
- Annual inspections

Shorten the inspection intervals appropriately if the pumped fluid is abrasive or corrosive or if the environment is classified as potentially explosive.

Routine maintenance

Perform these tasks whenever you perform routine maintenance:

- Lubricate the bearings.
- Inspect the seal.

Routine inspections

Perform these tasks whenever you check the pump during routine inspections:

- Check for unusual noise, vibration, and bearing temperatures.
- Check the pump and piping for leaks.
- Analyze the vibration.
- Inspect the discharge pressure.
- Inspect the temperature.
- Check the seal chamber and stuffing box for leaks.
  - Ensure that there are no leaks from the mechanical seal.
  - Adjust or replace the packing in the stuffing box if you notice excessive leaking.

Three-month inspections

Perform these tasks every three months:

- Check that the foundation bolts are tight.
- Check the mechanical seal if the pump has been left idle, and replace as required.
- Change the grease every three months (2000 operating hours) at minimum.
- Check the shaft alignment, and realign as required.
- Check the pump and motor hold down bolts for proper tightness.

Annual inspections

Perform these inspections one time each year:

- Check the pump capacity.
- Check the pump pressure.
- Check the pump power.
- Inspect all plugs and seals in the power end.

If the pump performance does not satisfy your process requirements, and the process requirements have not changed, then perform these steps:

1. Disassemble the pump.
2. Inspect it.
3. Replace worn parts.
Bearing maintenance

These bearing lubrication sections list different temperatures of the pumped fluid. If the pump is ATEX-certified and the temperature of the pumped fluid exceeds the permitted temperature values, then consult your ITT representative.

Bearing lubrication schedule

<table>
<thead>
<tr>
<th>Type of bearing</th>
<th>First lubrication</th>
<th>Lubrication intervals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oil-lubricated bearings</td>
<td>Add oil before you install and start the pump. Change the oil after 200 hours for new bearings.</td>
<td>After the first 200 hours, change the oil every 2000 operating hours or every three months.</td>
</tr>
</tbody>
</table>

Mechanical-seal maintenance

WARNING:
The mechanical seal used in an Ex-classified environment must be properly certified.

CAUTION:
Running a mechanical seal dry, even for a few seconds, can cause seal failure and physical injury. Never operate the pump without liquid supplied to the mechanical seal.

Cartridge-type mechanical seals

Cartridge-type mechanical seals are commonly used. Cartridge seals are preset by the seal manufacturer and require no field settings. Cartridge seals installed by the user require disengagement of the holding clips prior to operation, allowing the seal to slide into place. If the seal has been installed in the pump by ITT, these clips have already been disengaged.

Other mechanical seal types

For other types of mechanical seals, refer to the instructions provided by the seal manufacturer for installation and setting.

Before you start the pump

Check the seal and all flush piping.

Mechanical seal life

The life of a mechanical seal depends on the cleanliness of the pumped fluid. Due to the diversity of operating conditions, it is not possible to give definite indications as to the life of a mechanical seal.
Disassembly

Disassembly precautions

**WARNING:**
- Failure to disconnect and lock out driver power may result in serious physical injury or death. Always disconnect and lock out power to the driver before performing any installation or maintenance tasks.
- Electrical connections must be made by certified electricians in compliance with all international, national, state, and local rules.
- Refer to driver/coupling/gear manufacturer's installation and operation manuals (IOM) for specific instructions and recommendations.
- Risk of serious personal injury. Applying heat to impellers, propellers, or their retaining devices can cause trapped liquid to rapidly expand and result in a violent explosion. This manual clearly identifies accepted methods for disassembling units. These methods must be adhered to. Never apply heat to aid in their removal unless explicitly stated in this manual.
- Handling heavy equipment poses a crush hazard. Use caution during handling and wear appropriate Personal Protective Equipment (PPE, such as steel-toed shoes, gloves, etc.) at all times.
- Precautions must be taken to prevent physical injury. The pump may handle hazardous and/or toxic fluids. Proper personal protective equipment should be worn. Pumpage must be handled and disposed of in conformance with applicable environmental regulations.
- Risk of serious physical injury or death from rapid depressurization. Ensure pump is isolated from system and pressure is relieved before disassembling pump, removing plugs, opening vent or drain valves, or disconnecting piping.
- Risk of serious personal injury from exposure to hazardous or toxic liquids. A small amount of liquid will be present in certain areas like the seal chamber upon disassembly.

**CAUTION:**
- Avoid injury. Worn pump components can have sharp edges. Wear appropriate gloves while handling these parts.

Tools required

In order to disassemble the pump, you need these tools:
- Allen wrenches
- Brass drift punch
- Cleaning agents and solvents
- Dial indicators
- Drill
- Feeler gauges
- Induction heater
- Lifting sling
- Micrometer
- Open end wrenches
- Press
- Soft face hammer
- Spanner wrench
- Spanning type puller
- Tap
- Lifting eyebolt (dependent on pump / motor size)
Drain the pump

**CAUTION:**
- Risk of physical injury. Allow all system and pump components to cool before handling.
- If the pumped fluid is non-conductive, drain and flush the pump with a conductive fluid under conditions that will not allow for a spark to be released to the atmosphere.

Remove the back pull-out assembly

**WARNING:**
Lifting and handling heavy equipment poses a crush hazard. Use caution during lifting and handling and wear appropriate Personal Protective Equipment (PPE, such as steel-toed shoes, gloves, etc.) at all times. Seek assistance if necessary.

1. The back pull out assembly consists of all parts except the casing (100). The casing (100) can remain on the foundation and in the piping, if it is not the casing itself, which must be repaired. Drain the casing, by removing the casing drain plug (if equipped).
2. Tighten the jackscrews evenly, using an alternating pattern, in order to remove the back pull-out assembly.
   You can use penetrating oil if the adapter to the casing joint is corroded.

   ![Figure 39: Jackscrew tightening](image)

   | 184 | Seal chamber cover |
   | 418 | Jackscrew          |

3. Remove the back pull-out assembly using a lifting sling through the bearing frame.

   ![Figure 40: Lifting sling through bearing frame](image)

   4. Remove and discard the casing gasket.
      You will insert a new casing gasket during reassembly.
   5. Remove the jackscrews.
   6. Clean all gasket surfaces.
Clean surfaces prevent the casing gasket from partially adhering to the casing due to binders and adhesives in the gasket material.

7. Secure the back pull-out assembly to prevent movement during transport.
8. Transport the back pull-out assembly to a clean work area for further disassembly.

**Remove the coupling hub**

1. If the coupling hub overhangs the shaft, mark the shaft for relocating the coupling hub during reassembly.
   Coupling hubs are normally mounted flush with the end of the shaft.
2. Remove the coupling hub using a spanning-type puller or puller holes provided in the hub.
   Refer to the coupling manufacturer's instructions for assistance.

**Remove the impeller 3910**

---

**CAUTION:**
Risk of physical injury from sharp edges. Wear heavy work gloves when handling impellers.

1. Loosen the set screw at the end of the impeller nut.
2. Loosen and remove the impeller nut.
   The impeller nut has left-hand threads.

3. Pull the impeller from the shaft.
   Use a spanning-type puller if required.
4. Remove the impeller key.
   Save the key for reassembly unless it is damaged.

**Remove the impeller (3910LF)**

---

**CAUTION:**
Risk of physical injury from sharp edges. Wear heavy work gloves when handling impellers.

1. Loosen and remove the impeller capscrew.
The impeller capscrew has left-hand threads.

2. Pull the impeller from the shaft.
   Use a spanning-type puller if required.

![Figure 41: Impeller removal](image)

<table>
<thead>
<tr>
<th>Part</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>198</td>
<td>Impeller capscrew</td>
</tr>
<tr>
<td>443A</td>
<td>Impeller spacer</td>
</tr>
<tr>
<td>122</td>
<td>Shaft</td>
</tr>
</tbody>
</table>

Remove the seal-chamber cover

1. Loosen and remove the gland stud nuts.
2. Slide the cartridge mechanical seal away from the seal-chamber cover.

![Figure 42: Cartridge mechanical seal removal](image)

3. Install the eyebolt in the tapped hole provided in the seal-chamber cover.
4. Rig the lifting sling to the eyebolt and the overhead lifting device.
5. Loosen and remove the seal-chamber cover and the bearing frame bolts.
6. Separate the seal-chamber cover from the bearing frame by tapping on the cover flange with a hardwood block or a soft-face hammer.

![Diagram](image)

<table>
<thead>
<tr>
<th>122</th>
<th>Shaft</th>
</tr>
</thead>
<tbody>
<tr>
<td>184</td>
<td>Seal-chamber cover</td>
</tr>
<tr>
<td>228</td>
<td>Bearing frame</td>
</tr>
<tr>
<td>355</td>
<td>Gland stud nuts</td>
</tr>
<tr>
<td>360Q</td>
<td>Gland gasket</td>
</tr>
<tr>
<td>370H</td>
<td>Bearing frame bolts</td>
</tr>
</tbody>
</table>

**Figure 43: Seal-chamber cover removal**

7. Guide the seal-chamber cover over the end of the shaft once the cover releases from the bearing frame.

**NOTICE:**
The cartridge mechanical seal may become damaged if the cover is allowed to come in contact with it.

8. Loosen the setscrews and remove the cartridge mechanical seal from the shaft.

9. Remove and discard the mechanical seal O-ring or gland gasket.
You will replace this with a new O-ring or gasket during reassembly.

**Remove the optional water-jacket cover**

**CAUTION:**
- The seal-chamber cover must be adequately supported so that it cannot fall.
- You must vent all air from the water jacket. If all of the air is not vented, it can cause the water jacket cover to be propelled from its fit in the seal-chamber cover.
- Do not exceed 7.0 kg/cm² | 100 psig pressure in the water jacket.

1. Suspend the seal-chamber cover from the lifting sling, or firmly support the seal-chamber cover in a vertical position such that one water-jacket connection is on the top and the other is on the bottom.
2. Slowly replace all the air with water until all air is vented and only water comes out of the top connection.
3. Seal the top connection with a plug or other suitable means.
4. Slowly increase water pressure on the inlet (bottom) connection to force the water-jacket cover from its fit in the seal-chamber cover.

Be prepared to catch the water-jacket cover.
5. Remove and discard the outer and inner water-jacket cover O-rings from the grooves in the water-jacket cover.
   You will replace these with new O-rings during reassembly.

Disassemble the power end

This procedure explains how to disassemble purge-oil mist-lubricated power end and includes information for the disassembly of these optional features:

- Pure oil-mist-lubricated power end
- Radial-heat-flinger end
- Air-cooling package

CAUTION:
Do not remove bearings from the shaft unless you need to replace them.

1. Does your power end have an optional air-cooling package?
   - If no: Go to step 2.
   - If yes:
     a) Loosen the radial-heat-flinger set screw.
     b) Loosen the thrust-fan set screw.
        The thrust fan for the SA and MA pumps sits on the coupling diameter.
     c) Slide the thrust fan off the shaft.
     d) Loosen and remove the thrust-bearing end cover and bearing-frame screws.
e) Remove the thrust-fan guard support.

2. Loosen and remove the thrust-bearing end cover and bearing-frame screws.

3. Pry the thrust-bearing end cover thrust deflector out of the bearing frame.

Figure 44: Thrust-fan guard support removal
SA and MA thrust-bearing end covers are sealed to the bearing frame with a gasket.

4. Remove and discard the thrust-bearing end-cover shims. For all except SA and MA bearing frames, replace with new shims during reassembly.
5. Remove the two oil ring retainers and the oil ring inspection plugs from the top of the bearing frame.
SX, MX, LA, LX, XLA, and XLX pumps have two inspection plugs. SA and MA pumps have one inspection plug.

6. Carefully withdraw the shaft and bearing assembly from the bearing frame.

7. Bend the locking tang of the thrust-bearing lockwasher away from the notch in the bearing locknut.

**NOTICE:**
Do not reuse bearings if removed from shaft. Doing so may result in equipment damage. Replace the bearings before reassembly.

8. Remove the radial bearing from the shaft:
   a) Loosen and remove the thrust-bearing locknut and lockwasher.
   b) Press or pull the duplex thrust bearing from the shaft.
   c) Press or pull the radial bearing from the shaft.

9. Perform the following based on your pump version:
If your pump is... Then...

SX, MX, LA, LX, XLA, or XLX

1. Loosen and remove the radial-bearing end cover and bearing-frame screws.
2. Remove and discard the radial-bearing end-cover gasket. You will replace this with a new gasket during reassembly.
3. Press the radial and thrust deflector out of the radial and thrust end covers.
If you have an optional radial heat flinger, it replaces the standard radial deflector and is removed in the same manner except you loosen three set screws.

SA and MA

Remove the radial-bearing end cover and radial deflector with gasket or radial deflector from the bearing frame by tapping it out of the frame.
If you have an optional radial heat flinger, it replaces the standard radial deflector and is removed in the same manner except you loosen three set screws.

10. Remove any remaining plugs and fittings.
Preassembly inspections

Replacement guidelines

Casing check and replacement

**WARNING:**
Risk of death or serious injury. Leaking fluid can cause fire and/or burns. Inspect and ensure gasket sealing surfaces are not damaged and repair or replace as necessary.

Inspect the casing for cracks and excessive wear or pitting. Thoroughly clean gasket surfaces and alignment fits in order to remove rust and debris.

Repair or replace the casing if you notice any of these conditions:
- Localized wear or grooving that is greater than 3.2 mm | 1/8 in. deep
- Pitting that is greater than 3.2 mm | 1/8 in. deep
- Irregularities in the casing-gasket seat surface

**Casing areas to inspect**

<table>
<thead>
<tr>
<th>100</th>
<th>Casing</th>
</tr>
</thead>
<tbody>
<tr>
<td>164</td>
<td>Casing wear ring</td>
</tr>
</tbody>
</table>

**NOTICE:**
3910LF does not have wear rings for case, cover and impeller.

Impeller replacement

This table shows the criteria for replacing the impeller:

<table>
<thead>
<tr>
<th>Impeller parts</th>
<th>When to replace</th>
</tr>
</thead>
</table>
| Impeller vanes     | • When grooved deeper than 1.6 mm | 1/16 in.,  
|                    |   or  
|                    | • When worn evenly more than 0.8 mm | 1/32 in.  |
| Pumpout vanes      | When worn or bent more than 0.8 mm | 1/32 in.  |
| Vane edges         | When you see cracks, pitting, or corrosion damage |

Impeller checks

**NOTICE:**
Protect machined surfaces while cleaning the parts. Failure to do so may result in equipment damage.

- Check and clean the impeller bore diameter.
- Check the impeller balance. Rebalance the impeller if it exceeds the ISO 1940 G1.0 criteria.

**NOTICE:**
You must have extremely accurate tooling equipment to balance impellers to the ISO 1940 G1.0 criteria. Do not attempt to balance impellers to this criteria unless this type of tooling and equipment is available.
Impeller areas to inspect

![Diagram showing impeller areas](image)

<table>
<thead>
<tr>
<th>101</th>
<th>Impeller</th>
</tr>
</thead>
<tbody>
<tr>
<td>202 and 203</td>
<td>Impeller wear rings</td>
</tr>
</tbody>
</table>

Figure 51: Areas to inspect for wear on impeller

**Cartridge mechanical seal replacement**

Cartridge-type mechanical seals should be serviced by the seal manufacturer. Refer to the instructions from the mechanical seal manufacturer for assistance.

**Coupling guard replacement**

Repair or replace the coupling guard if you notice corrosion or other defects.

**Gaskets, O-rings, and seats replacement**

- Replace all gaskets and O-rings at each overhaul and disassembly.
- Inspect the seats. They must be smooth and free of physical defects.
- In order to repair worn seats, skin cut them in a lathe while you maintain dimensional relationships with other surfaces.
- Replace parts if the seats are defective.

**Fasteners**

- Use fasteners of the proper size and material only.
- Replace all corroded fasteners.
- Ensure that all fasteners are properly tightened and that there are no missing fasteners.

**Additional parts**

Inspect and either repair or replace all other parts, if inspection indicates continued use would be harmful to satisfactory and safe pump operation.

Inspection must include the following items:

- Bearing end covers (109A) and (119A)
- INPRO radial labyrinth bearing seal (123) and thrust labyrinth bearing seal (123A)
• Radial heat flinger (123B)*
• Thrust fan (123E)*
• Bearing locknut (136)
• Impeller key (178) and coupling key
• Impeller screw (198)
• Impeller washer (199)
• Impeller lockwasher (199A)
• Impeller nut (304)
• Bearing lockwasher (382)
• Impeller spacer (443A)
• Water jacket cover (490)*
• All nuts, bolts, and screws
* If supplied.

**Fastening**

**WARNING:**
Risk of serious personal injury or property damage. Fasteners such as bolts and nuts are critical to the safe and reliable operation of the product. Ensure appropriate use of fasteners during installation or reassembly of the unit.

- Use fasteners of the proper size and material only.
- Replace all corroded fasteners.
- Ensure that all fasteners are properly tightened and that there are no missing fasteners.

---

**Shaft replacement guidelines**

**Shaft measurement check**
Check the bearing fits of the shaft. If any are outside the tolerances shown in the Bearing fits and tolerances table, then replace the shaft.

**Shaft inspection**
Check the shaft straightness. Use "V" blocks or balance rollers to support the shaft on the bearing fit areas. Replace the shaft if runout exceeds 0.03 mm | 0.001 in.

**NOTICE:** Do not use shaft centers for the runout check as they may have been damaged during the removal of the bearings or impeller.

**Shaft inspection**
Check the shaft surface for damage, especially in areas indicated by the arrows in the following figure. Replace the shaft if it is damaged beyond reasonable repair.

![Figure 52: Shaft inspection](image-url)
Bearings inspection

Condition of bearings

Do not reuse bearings. The condition of the bearings provides useful information on operating conditions in the bearing frame.

Checklist

Perform these checks when you inspect the bearings:

- Inspect the bearings for contamination and damage.
- Note any lubricant condition and residue.
- Inspect the ball bearings to see if they are loose, rough, or noisy when you rotate them.
- Investigate any bearing damage to determine the cause. If the cause is not normal wear, correct the issue before you return the pump to service.

Replacement bearings

Table 7: 3700 bearings based on SKF / MRC designations
Replacement bearings must be the same as, or equivalent to, those listed in this table.

<table>
<thead>
<tr>
<th>Group</th>
<th>Radial (inboard)</th>
<th>Thrust (outboard)</th>
</tr>
</thead>
<tbody>
<tr>
<td>SA</td>
<td>6210 C3</td>
<td>7310 BEGAM</td>
</tr>
<tr>
<td>MA</td>
<td>6211 C3</td>
<td>7311 BEGAM</td>
</tr>
<tr>
<td>SX</td>
<td>6212 C3</td>
<td>7312 BEGAM</td>
</tr>
<tr>
<td>MX, LA</td>
<td>6213 C3</td>
<td>7312 BEGAM</td>
</tr>
<tr>
<td>LX, XLA</td>
<td>6215 C3</td>
<td>7313 BEGAM</td>
</tr>
<tr>
<td>XLX</td>
<td>6218 C3</td>
<td>7317 BEGAM</td>
</tr>
<tr>
<td>XXL</td>
<td>6215 C3</td>
<td>7318 BEGAM</td>
</tr>
</tbody>
</table>

Wear rings inspection and replacement 3910LF

Wear ring types

All units are equipped with casing, impeller, and seal-chamber cover wear rings. When clearances between the rings become excessive, hydraulic performance decreases substantially.

Wear ring diameter check

Measure all wear ring diameters and then calculate the diametrical wear ring clearances. See the Minimum running clearances table for more information.
100 Casing
164 Casing wear ring

Figure 53: Casing wear ring

101 Impeller
202 Impeller wear ring
203 Impeller wear ring (No Requirement for 3910LF)

Figure 54: Impeller wear ring
When to replace wear rings

Replace wear rings when the diametrical clearance exceeds two times the minimum clearance as shown in this table or when the hydraulic performance has decreased to unacceptable levels.

**NOTICE:**

For operating temperatures above 260°C | 500°F and for material with greater galling tendencies (e.g. stainless steel), increase diametral clearance dimensions by 0.13 mm | 0.005 in.

---

<table>
<thead>
<tr>
<th>Diameter of impeller wear ring</th>
<th>Minimum diametrical clearance</th>
</tr>
</thead>
<tbody>
<tr>
<td>in.</td>
<td>mm</td>
</tr>
<tr>
<td>&lt;2.000</td>
<td>&lt;50</td>
</tr>
<tr>
<td>2.000 to 2.4999</td>
<td>To to 64.99</td>
</tr>
<tr>
<td>2.500 to 2.9999</td>
<td>65 to 79.99</td>
</tr>
<tr>
<td>3.000 to 3.4999</td>
<td>80 to 89.99</td>
</tr>
<tr>
<td>3.500 to 3.9999</td>
<td>90 to 99.99</td>
</tr>
<tr>
<td>4.000 to 4.4999</td>
<td>100 to 114.99</td>
</tr>
<tr>
<td>4.500 to 4.9999</td>
<td>115 to 124.99</td>
</tr>
<tr>
<td>5.000 to 5.4999</td>
<td>125 to 149.99</td>
</tr>
<tr>
<td>6.000 to 6.4999</td>
<td>150 to 174.99</td>
</tr>
<tr>
<td>7.000 to 7.4999</td>
<td>175 to 199.99</td>
</tr>
<tr>
<td>8.000 to 8.4999</td>
<td>200 to 224.99</td>
</tr>
<tr>
<td>9.000 to 9.4999</td>
<td>225 to 249.99</td>
</tr>
<tr>
<td>10.000 to 10.4999</td>
<td>250 to 274.99</td>
</tr>
<tr>
<td>10.000 to 11.4999</td>
<td>275 to 299.99</td>
</tr>
<tr>
<td>12.000 to 12.4999</td>
<td>300 to 324.99</td>
</tr>
</tbody>
</table>

---

Model 3910 Installation, Operation, and Maintenance Manual 75
Replace the wear rings

**WARNING:**
Dry ice and other chilling substances can cause physical injury. Contact the supplier for information and advice for proper handling precautions and procedures.
(Not applicable for 3910LF)

**CAUTION:**
- Excessive machining can damage ring fits and render parts unusable.
- Wear insulated gloves when you handle rings. Rings will be hot and can cause physical injury.
- For runout checks, firmly support the bearing-frame assembly in the horizontal position.
- Risk of physical injury from sharp edges. Wear heavy work gloves when handling impellers.

**NOTICE:**
The impeller and wear-ring clearance setting procedures must be followed. Improperly setting the clearance or not following any of the proper procedures can result in sparks, unexpected heat generation, and equipment damage.

Casing, impeller, and seal chamber cover wear rings are held in place by a press fit and three set screws.

1. Remove the wear rings:
   a) Remove the set screws.
   b) Remove the wear rings from the casing, impeller, and seal-chamber cover using a pry or puller to force the rings from the fits.

2. Clean the wear-ring seats thoroughly, and make sure that they are smooth and free of scratches.

3. Heat the new impeller wear rings to 180° to 200°F (82° to 93°C) using a uniform method for heating, such as an oven, and place them on the impeller wear-ring seats.

   ![Impeller wear ring](image)

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>101</td>
<td>Impeller</td>
</tr>
<tr>
<td>202</td>
<td>Impeller wear ring</td>
</tr>
<tr>
<td>203</td>
<td>Impeller wear ring</td>
</tr>
<tr>
<td>320</td>
<td>Set screw</td>
</tr>
</tbody>
</table>

**Figure 56: Impeller wear ring**

4. Chill the new casing wear ring using dry ice or another suitable chilling substance and install the ring into the casing fit.
Be prepared to tap the ring in place with a wood block or soft-faced hammer.

![Diagram of Casing wear ring]

**Figure 57: Casing wear ring**

5. Insert a new seal-chamber-cover wear ring:
   a) Chill a new seal-chamber-cover wear ring, using dry ice or another suitable chilling substance, and install the ring into the cover fit.
   Be prepared to tap the ring in place with a hardwood block or soft faced hammer.
   b) Locate, drill, and tap three new equally-spaced set screw holes between the original holes in each new ring and ring-seat area.
   c) Install the set screws and upset threads.

![Diagram of Seal chamber cover wear ring]

**Figure 58: Seal chamber cover wear ring**

6. Check the casing wear ring runout and distortion:
   a) Measure the bore at each set screw location with inside micrometers or vernier calipers.
b) Correct any distortion in excess of 0.003 in. (0.08 mm) by machining before you trim the new impeller wear rings.

![Diagram of Casing wear ring](image)

<table>
<thead>
<tr>
<th>100</th>
<th>Casing</th>
</tr>
</thead>
<tbody>
<tr>
<td>164</td>
<td>Casing wear ring</td>
</tr>
</tbody>
</table>

**Figure 59: Casing wear ring**

7. Measure the bore of the casing wear ring to establish the required impeller wear-ring diameter you use to provide the recommended running clearances.

8. Repeat steps 6 and 7 for the seal-chamber wear ring.

9. Turn the impeller wear rings to size after you mount them on the impeller:

**NOTICE:**
- All replacement impeller wear rings, except those that are hard-faced, are supplied 0.020 in. to 0.030 in. (0.51 mm to 0.75 mm) oversize.
- Do not machine all wear rings. Spare hard-faced impeller wear rings are supplied to pre-established clearances when both impeller and casing wear rings are renewed.

![Diagram of Impeller](image)

**Figure 60: Impeller**

10. Install the impeller:

a) Install the impeller key on the shaft of the assembled bearing frame from which the seal-chamber cover has been removed, and on which the runouts are within the established specifications. The key should be at the top (12 o’clock) position for the impeller installation.

b) Install the impeller on the shaft.

c) Install the impeller washer.
d) Secure the impeller firmly with an impeller screw or impeller nut. The impeller screw has left-hand threads.

11. Check the impeller wear-ring runout:
   a) Mount the dial indicator.
   b) Rotate the shaft so that the indicator rides along the casing-side impeller wear-ring surface for 360°.
   c) Repeat steps a and b for the wear ring on the seal-chamber cover side.

<table>
<thead>
<tr>
<th>101</th>
<th>Impeller</th>
</tr>
</thead>
<tbody>
<tr>
<td>122</td>
<td>Shaft</td>
</tr>
<tr>
<td>202</td>
<td>Casing-side impeller wear-ring</td>
</tr>
<tr>
<td>228</td>
<td>Seal-chamber cover side wear ring</td>
</tr>
</tbody>
</table>

**Figure 61: Impeller wear-ring runout**

If the impeller wear ring runout is in excess of 0.005 in. (0.13 mm):
1. Check for distortion at the set screw areas.
2. Check the shaft runout and all mating surfaces of the shaft and impeller hub for perpendicularity.
3. True up all damaged surfaces.
4. Recheck the impeller wear-ring runout.

**Seal-chamber cover inspection and replacement**

**Two seal-chamber cover versions**

The seal-chamber cover is available in two versions:
- Standard
- Optional

The optional version has a cooling chamber and water jacket cover and is used when elevated pumped-fluid temperatures are present.

**Seal-chamber cover areas to inspect**

- Ensure all gasket/O-ring sealing surfaces are clean and have no damage that would prevent sealing.
- Ensure that all cooling (where applicable), flush, and drain passages are clear.
125 Seal-chamber throat bushing
184 Seal-chamber cover

Seal-chamber cover replacement

<table>
<thead>
<tr>
<th>Seal-chamber cover part</th>
<th>When to replace</th>
</tr>
</thead>
<tbody>
<tr>
<td>Seal-chamber cover surfaces</td>
<td>When worn, damaged, or corroded more than 0.126 in. (3.2 mm) deep</td>
</tr>
<tr>
<td>Inside diameter of seal-chamber cover bushing</td>
<td>When the diametral clearance between the bushing and the impeller hub exceeds 0.047 in. (1.20 mm)</td>
</tr>
</tbody>
</table>

Replace the seal-chamber cover bushing

The seal-chamber cover bushing is held in place by a press fit and locked by three set screws.

1. Remove the bushing:
   a) Remove the set screws.
   b) Press the bushing out of the fit towards the bearing-frame side of the seal-chamber cover bore.

2. Install the new seal-chamber cover bushing:
   a) Thoroughly clean the bushing fit in the seal-chamber cover.

Figure 62: Seal-chamber cover bushing replacement
b) Chill the new bushing using dry ice or another suitable chilling substance, and install the bushing into the cover fit. Tap the bushing in place with a wood block or soft-faced hammer.

**WARNING:**
Dry ice and other chilling substances can cause physical injury. Contact the supplier for information and advice for proper handling precautions and procedures.

c) Locate, drill, and tap three new equally-spaced set screw holes on the impeller side of the cover between the original set screw holes.
d) Install the set screws and upset threads.

1. Seal-chamber cover
2. Set screws
3. Bushing

*Figure 63: Set screw installation*

**Bearing-frame inspection**

**Checklist**

Check the bearing frame for these conditions:

- Visually inspect the bearing frame and frame foot for cracks.
- Check the inside surfaces of the frame for rust, scale, or debris. Remove all loose and foreign material.
- Make sure that all lubrication passages are clear.
- Inspect the inboard-bearing bores. If any bores are outside the measurements in the Bearing fits and tolerances table, replace the bearing frame.
Surface inspection locations

This figure shows the areas to inspect for wear on the bearing frame surface.

![Surface inspection locations](image)

Figure 64: Surface inspection locations

Bearing fits and tolerances

Table 9: Bearing fits and tolerances table (SI units)

This table references the bearing fits and tolerances according to ISO 286 (ANSI/ABMA Standard 7) in inches (millimeters).

<table>
<thead>
<tr>
<th>Location</th>
<th>Description</th>
<th>SA</th>
<th>SX</th>
<th>MA</th>
<th>MX, LA</th>
<th>LX, XLA</th>
<th>XLX</th>
<th>XXL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Radial</td>
<td>Shaft OD</td>
<td>1.9690</td>
<td>(50.013)</td>
<td>2.3628</td>
<td>(60.015)</td>
<td>2.1659</td>
<td>(55.015)</td>
<td>2.5597</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.9686</td>
<td>(50.002)</td>
<td>2.3623</td>
<td>(60.002)</td>
<td>2.1654</td>
<td>(55.002)</td>
<td>2.5592</td>
</tr>
<tr>
<td>Interference</td>
<td>0.0001</td>
<td>(0.002)</td>
<td>0.0001</td>
<td>(0.002)</td>
<td>0.0001</td>
<td>(0.002)</td>
<td>0.0001</td>
<td>(0.002)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>0.0010</td>
<td>(0.025)</td>
<td>0.0012</td>
<td>(0.030)</td>
<td>0.0012</td>
<td>(0.030)</td>
<td>0.0012</td>
</tr>
<tr>
<td>Bearing ID</td>
<td>1.9680</td>
<td>(49.988)</td>
<td>2.3616</td>
<td>(59.985)</td>
<td>2.1647</td>
<td>(54.985)</td>
<td>2.5585</td>
<td>(64.985)</td>
</tr>
<tr>
<td></td>
<td>1.9685</td>
<td>(50.000)</td>
<td>2.3622</td>
<td>(60.000)</td>
<td>2.1653</td>
<td>(55.000)</td>
<td>2.5591</td>
<td>(65.000)</td>
</tr>
<tr>
<td>Frame ID</td>
<td>3.5433</td>
<td>(90.000)</td>
<td>4.3307</td>
<td>(110.000)</td>
<td>3.9370</td>
<td>(100.000)</td>
<td>4.7244</td>
<td>(120.000)</td>
</tr>
<tr>
<td></td>
<td>3.5442</td>
<td>(90.022)</td>
<td>4.3316</td>
<td>(110.022)</td>
<td>3.9378</td>
<td>(100.022)</td>
<td>4.7253</td>
<td>(120.022)</td>
</tr>
<tr>
<td>Clearance</td>
<td>0.0000</td>
<td>(0.000)</td>
<td>0.0000</td>
<td>(0.000)</td>
<td>0.0000</td>
<td>(0.000)</td>
<td>0.0000</td>
<td>(0.000)</td>
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<tr>
<td></td>
<td>0.0015</td>
<td>(0.037)</td>
<td>0.0015</td>
<td>(0.037)</td>
<td>1.0015</td>
<td>(0.037)</td>
<td>0.0017</td>
<td>(0.043)</td>
</tr>
<tr>
<td>Bearing OD</td>
<td>3.5483</td>
<td>(90.000)</td>
<td>4.3307</td>
<td>(110.000)</td>
<td>3.9390</td>
<td>(100.000)</td>
<td>4.7244</td>
<td>(120.000)</td>
</tr>
<tr>
<td></td>
<td>3.5427</td>
<td>(89.985)</td>
<td>4.3301</td>
<td>(110.022)</td>
<td>3.9363</td>
<td>(99.985)</td>
<td>4.7238</td>
<td>(119.985)</td>
</tr>
</tbody>
</table>
### Reassembly

**Assemble the frame**

<table>
<thead>
<tr>
<th>Location</th>
<th>Description</th>
<th>SA</th>
<th>SX</th>
<th>MA</th>
<th>MX, LA</th>
<th>LX, XLA</th>
<th>XLX</th>
<th>XXL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thrust (Outboard)</td>
<td>Shaft OD</td>
<td>1.9691 (50.013)</td>
<td>2.3628 (60.015)</td>
<td>2.1659 (55.015)</td>
<td>2.3628 (60.015)</td>
<td>2.5597 (65.015)</td>
<td>3.3472 (85.018)</td>
<td>3.544 (90.018)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.9686 (50.002)</td>
<td>2.3623 (60.002)</td>
<td>2.1654 (55.002)</td>
<td>2.3623 (60.002)</td>
<td>2.5592 (65.002)</td>
<td>3.3466 (85.003)</td>
<td>3.5434 (90.002)</td>
</tr>
<tr>
<td>Interference</td>
<td></td>
<td>0.0001 (0.002)</td>
<td>0.0001 (0.002)</td>
<td>0.0001 (0.002)</td>
<td>0.0001 (0.002)</td>
<td>0.0001 (0.002)</td>
<td>0.0001 (0.002)</td>
<td>0.0001 (0.002)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>0.0010 (0.025)</td>
<td>0.0012 (0.025)</td>
<td>0.0012 (0.025)</td>
<td>0.0012 (0.025)</td>
<td>0.0015 (0.038)</td>
<td>0.0015 (0.038)</td>
<td>0.0002 (0.038)</td>
</tr>
<tr>
<td>Bearing ID</td>
<td></td>
<td>1.9680 (49.998)</td>
<td>2.3616 (59.985)</td>
<td>2.1647 (54.985)</td>
<td>2.3616 (59.985)</td>
<td>2.5585 (64.985)</td>
<td>3.3457 (84.980)</td>
<td>3.5425 (89.980)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.9685 (50.000)</td>
<td>2.3622 (60.000)</td>
<td>2.1653 (55.000)</td>
<td>2.3622 (60.000)</td>
<td>2.5591 (65.000)</td>
<td>3.3465 (85.000)</td>
<td>3.5433 (90.000)</td>
</tr>
<tr>
<td>Frame ID</td>
<td></td>
<td>4.3307 (110.000)</td>
<td>5.1181 (130.000)</td>
<td>4.7244 (120.000)</td>
<td>5.1181 (130.000)</td>
<td>5.5118 (140.000)</td>
<td>7.0866 (180.000)</td>
<td>7.4802 (190.000)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4.3315 (110.022)</td>
<td>5.1191 (130.025)</td>
<td>4.7253 (120.025)</td>
<td>5.1191 (130.025)</td>
<td>5.5128 (140.025)</td>
<td>7.0876 (180.025)</td>
<td>7.4814 (190.028)</td>
</tr>
<tr>
<td>Clearance</td>
<td></td>
<td>0.0000 (0.000)</td>
<td>0.0000 (0.000)</td>
<td>0.0000 (0.000)</td>
<td>0.0000 (0.000)</td>
<td>0.0000 (0.000)</td>
<td>0.0000 (0.000)</td>
<td>0.0000 (0.000)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>0.0015 (0.037)</td>
<td>0.0017 (0.043)</td>
<td>0.0015 (0.043)</td>
<td>0.0017 (0.043)</td>
<td>0.0020 (0.050)</td>
<td>0.0020 (0.050)</td>
<td>0.0002 (0.0053)</td>
</tr>
<tr>
<td>Bearing OD</td>
<td></td>
<td>4.3307 (110.000)</td>
<td>5.1181 (130.000)</td>
<td>4.7244 (120.000)</td>
<td>5.1181 (130.000)</td>
<td>5.5118 (140.000)</td>
<td>7.0866 (180.000)</td>
<td>7.4802 (190.000)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4.3301 (109.985)</td>
<td>5.1174 (129.982)</td>
<td>4.7238 (119.985)</td>
<td>5.1174 (129.982)</td>
<td>5.5111 (139.982)</td>
<td>7.0856 (179.975)</td>
<td>7.4793 (189.975)</td>
</tr>
</tbody>
</table>

**CAUTION:**

- Failure to align the gasket with oil grooves will result in bearing failure from a lack of lubrication.
- Do not over-tighten the thrust-bearing end-cover and bearing-frame screws.
- Do not allow the dial indicator to contact the keyway when turning the shaft. Readings will be incorrect and damage to dial indicator could result.
- For runout checks, firmly support the bearing-frame assembly in the horizontal position.

1. Perform the following based on your pump:

<table>
<thead>
<tr>
<th>If your pump is...</th>
<th>Then...</th>
</tr>
</thead>
</table>
| SX, MX, LA, LX, XLA, XLX, or XXL | 1. Install three thrust-bearing end-cover shims on the thrust-bearing end cover.  
2. Align the holes. |

---

Model 3910 Installation, Operation, and Maintenance Manual 83
If your pump is...

<table>
<thead>
<tr>
<th>SA or MA</th>
<th>Then...</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1. Install three thrust-bearing end-cover gaskets on the bearing-end cover.</td>
</tr>
<tr>
<td></td>
<td>2. Align the gaskets to the end cover so that the openings in the gaskets align with the oil grooves on the end cover.</td>
</tr>
</tbody>
</table>

2. Install the thrust-bearing end cover over the shaft and onto the bearing frame.
3. Install and tighten the thrust-bearing end cover and bearing-frame screws evenly to the torque values in the Maximum torque values for 3910 fasteners table.

4. Determine the axial end play as follows:
   a) Mount the dial indicator.
b) Use a lever to apply axial force to the impeller end of the shaft and firmly seat the thrust bearing against the shoulder in the bearing frame.

c) Apply axial force in the opposite direction and firmly seat the thrust bearing against the thrust-bearing end cover.

d) Repeat steps b and c several times and record the total travel (end play) of the rotating element.

Total travel (end play) must fall in the range of 0.025 to 0.125 mm | 0.001 to 0.005 in. Achieve the correct axial end play by adding or removing end-cover gaskets (for SA and MA pumps) or end-cover shims (for SX, MX, LA, LX, XLA, XLX, and XXL pumps) between the thrust-bearing end cover and the bearing frame. Add gaskets and shims if no axial end play is present.

5. Repeat steps 1 through 4.

If the measured total travel falls outside the accepted range in step 4, remove or add the appropriate quantity of individual shims or gaskets to obtain the proper total travel.

6. Perform the following based on your pump:

<table>
<thead>
<tr>
<th>If your pump is...</th>
<th>Then...</th>
</tr>
</thead>
</table>
| SX, MX, LA, LX, XLA, XLX, or XXL | 1. Remove the thrust-bearing end cover.  
2. Press the INPRO seal into the thrust-bearing end cover and ensure that the expulsion part is at the 6 o'clock position and is properly seated.  
3. Install the O-ring into the groove of the thrust-bearing end cover.  
4. Lubricate the O-ring with a suitable lubricant. |
| SA or MA | 1. Remove the thrust-bearing end cover.  
2. Press the INPRO seal into the thrust-bearing end cover and ensure that the expulsion part is at the 6 o'clock position and is properly seated. |

7. Install the thrust-bearing end cover with O-ring over the shaft and into the bearing-frame bore. Ensure that the O-ring is not damaged while it enters the bearing-frame bore.

8. Perform the following based on whether or not your power end has the optional air-cooling package:

<table>
<thead>
<tr>
<th>If your power end...</th>
<th>Then...</th>
</tr>
</thead>
</table>
| Has the optional air-cooling package | 1. Position the thrust-fan guard support on the thrust-bearing end cover.  
2. Install and tighten the thrust-bearing end cover and bearing-frame screws evenly to torque values shown in the Maximum torque values for 3910 fasteners table.  
3. Install the thrust fan over the shaft.  
4. Position the thrust-deflector fan approximately 0.8 mm | 0.030 in. from the thrust INPRO seal on SA and MA pumps. Place the fan against the coupling-diameter shoulder and tighten the deflector-fan set screw firmly.  
5. Tighten the heat-flinger set screws firmly. |
If your power end... | Then...
--- | ---
Does not have the optional air-cooling package | 1. Install and tighten the thrust-bearing end cover and bearing-frame screws evenly to the torque values in the Maximum torque values for 3910 fasteners table.
2. Verify that the shaft turns freely. If you detect rubbing or excessive drag, then determine the cause and correct it.

---

<table>
<thead>
<tr>
<th>122</th>
<th>Shaft</th>
</tr>
</thead>
<tbody>
<tr>
<td>123B</td>
<td>Radial deflector fan</td>
</tr>
<tr>
<td>123E</td>
<td>Thrust deflector fan</td>
</tr>
<tr>
<td>222</td>
<td>Deflector set screw</td>
</tr>
<tr>
<td>228</td>
<td>Bearing frame</td>
</tr>
<tr>
<td>234</td>
<td>Thrust deflector-fan guard</td>
</tr>
<tr>
<td>234D</td>
<td>Thrust deflector-fan guard support</td>
</tr>
<tr>
<td>496Q</td>
<td>Support screws</td>
</tr>
</tbody>
</table>

**Figure 67: Power end assembly**

9. Check the following runouts:
<table>
<thead>
<tr>
<th>Check</th>
<th>Procedure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shaft impeller fit</td>
<td>1. Mount the dial indicator on the bearing frame.</td>
</tr>
<tr>
<td></td>
<td>2. Rotate the shaft through a maximum arc from one side of the keyway to the other. If the total indicator</td>
</tr>
<tr>
<td></td>
<td>reading is greater than 0.050 mm</td>
</tr>
<tr>
<td>Shaft seal fit</td>
<td>1. Mount the dial indicator.</td>
</tr>
<tr>
<td></td>
<td>2. Rotate the shaft so that the indicator rides along the shaft surface for 360°. If the total indicator</td>
</tr>
<tr>
<td></td>
<td>reading is greater than 0.050 mm</td>
</tr>
<tr>
<td>Check</td>
<td>Procedure</td>
</tr>
<tr>
<td>---------------------</td>
<td>---------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Bearing-frame face</td>
<td>1. Mount the dial indicator on the shaft.</td>
</tr>
<tr>
<td></td>
<td>2. Rotate the shaft so that the indicator rides along the bearing-frame face for [360^\circ]. If the total indicator reading is greater than 0.10 mm (0.004) in., then disassemble and determine the cause and correct it.</td>
</tr>
<tr>
<td></td>
<td><img src="image1" alt="Diagram of bearing-frame face" /></td>
</tr>
<tr>
<td>Bearing-frame lock</td>
<td>1. Mount the dial indicator on the shaft.</td>
</tr>
<tr>
<td></td>
<td>2. Rotate the shaft so that the indicator rides along the bearing-frame lock for [360^\circ]. If the total indicator reading is greater than 0.10 mm (0.004) in., then disassemble and determine the cause and correct it.</td>
</tr>
<tr>
<td></td>
<td><img src="image2" alt="Diagram of bearing-frame lock" /></td>
</tr>
</tbody>
</table>

10. Install and tighten any plugs and fittings removed during disassembly, including the oil-drain plug, and the sight glass.
11. If your power end has the optional water cooling package, install the finned-tube cooling assembly into the bearing frame.
Install the optional water-jacket cover

1. Install the outer and inner water-jacket-cover O-rings into the grooves in the water jacket cover.

2. Lubricate the sealing surfaces in the seal-chamber cover and O-rings with a suitable lubricant.

3. Insert the water jacket cover with O-rings into the fit in the seal-chamber cover. Make sure that the water jacket cover enters uniformly and that the O-rings are not damaged.

<table>
<thead>
<tr>
<th>Part</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>184</td>
<td>Seal-chamber cover</td>
</tr>
<tr>
<td>412S</td>
<td>Outer water-jacket-cover O-ring</td>
</tr>
<tr>
<td>490</td>
<td>Water jacket cover</td>
</tr>
<tr>
<td>497T</td>
<td>Outer and inner water-jacket-cover O-ring</td>
</tr>
</tbody>
</table>
Install the seal-chamber cover

1. Install the eyebolt in the tapped hole provided in the seal-chamber cover.

2. Set up a sling from the eyebolt to the overhead lifting device.
3. Lift the seal-chamber cover and position it so that it aligns with the shaft.
4. Install the seal-chamber cover on the bearing-frame assembly:
   a) Guide the cover carefully over the shaft and into the bearing-frame lock.
   b) Install the seal-chamber cover and bearing-frame bolts.
   c) Tighten the bolts evenly using an alternating pattern.
      Torque the bolts to values shown in the Maximum torque values for 3910 fasteners table.
5. Check the seal-chamber cover face runout:
   a) Mount the dial indicator on the shaft.
b) Rotate the shaft so that the indicator rides along the seal-chamber cover face for 360°. If the total indicator reading is greater than 0.005 in. (0.13 mm), determine the cause and correct it.

![Figure 70: Seal-chamber cover face runout](image)

6. Check the seal-chamber cover lock runout:
   a) Mount the dial indicator on the shaft.
   b) Rotate the shaft so that the indicator rides along the seal-chamber cover lock for 360°. If the total indicator reading is greater than 0.005 in. (0.13 mm), determine the cause and correct it.

![Figure 71: Seal-chamber cover lock runout](image)

**NOTICE:**

🚫 The impeller and wear-ring clearance setting procedures must be followed. Improperly setting the clearance or not following any of the proper procedures can result in sparks, unexpected heat generation, and equipment damage.

7. Check the seal-chamber cover wear-ring runout:
   a) Mount the dial indicator on the shaft.
b) Rotate the shaft so that the indicator rides on the seal-chamber cover wear-ring surface for 360°.
If the total indicator reading exceeds 0.006 in. (0.15 mm), determine the cause and correct it.

Figure 72: Seal-chamber cover wear-ring runout

8. Check the seal-chamber face runout:
   a) Mount a dial indicator on the shaft.
b) Rotate the shaft so that the indicator rides along the seal-chamber face for 360°. If the total indicator reading is greater than the values shown in this table, determine the cause and correct it.

**Table 10: Maximum Allowable Seal Chamber Face Runout**

<table>
<thead>
<tr>
<th>Group</th>
<th>Maximum Allowable Total Indicator Reading</th>
</tr>
</thead>
<tbody>
<tr>
<td>SA</td>
<td>0.0018 in. (0.045 mm)</td>
</tr>
<tr>
<td>SX, MA</td>
<td>0.002 in. (0.05 mm)</td>
</tr>
<tr>
<td>MX, LA</td>
<td>0.0024 in. (0.06 mm)</td>
</tr>
<tr>
<td>LX, XLA</td>
<td>0.0026 in. (0.065 mm)</td>
</tr>
<tr>
<td>XLX</td>
<td>0.0028 in. (0.07 mm)</td>
</tr>
<tr>
<td>XXL</td>
<td>0.0031 in. (0.08 mm)</td>
</tr>
</tbody>
</table>

Figure 73: Seal-chamber face runout

9. Check the seal-chamber lock (register) runout:
   a) Mount a dial indicator on the shaft or shaft sleeve.
   b) Rotate the shaft so that the indicator rides along the seal-chamber lock (register) for 360°. If the total indicator reading is greater than 0.005 in. (0.125 mm), determine the cause and correct it.

Figure 74: Seal-chamber lock (register) runout
Install the cartridge-type mechanical seal and seal-chamber cover

**NOTICE:**
Refer to the mechanical seal manufacturer’s drawings and instructions for assistance during the installation of the mechanical seal.

1. Remove the impeller.
   a) Loosen and remove the impeller nut.
      The impeller nut has left-hand threads.
   b) Remove the impeller, impeller key, and seal-chamber cover as described in the Disassembly section.
2. Lubricate all O-rings with suitable lubricant, unless the seal manufacturer’s instructions indicate otherwise.
3. Slide the cartridge seal assembly (rotary, stationary gland, gland gasket, and sleeve) onto the shaft.

**NOTICE:**
Ensure that the mechanical-seal gland-piping connections are properly oriented.

---

122  Shaft
184  Seal-chamber cover
228  Bearing frame
355  Gland stud nut
370H Bearing-frame bolts

**Figure 75: Cartridge-type mechanical seal and seal-chamber cover**

4. Install the seal-chamber cover.
   a) Set up a sling to the eyebolt and to the overhead lifting device.
   b) Lift the seal-chamber cover and position it so that it aligns with the shaft.
   c) Install the seal-chamber cover on the power end by guiding the cover carefully over the cartridge-seal rotary.
      Ensure that the gland studs smoothly enter the holes in the cartridge-seal gland and that the cover fits into the bearing frame lock.
   d) Install the seal-chamber cover and bearing-frame bolts and tighten them using an alternating pattern.
      Torque the bolts to the values shown in the Maximum torque values for 3910 fasteners table.
   e) Install the gland stud nuts and tighten evenly to the torque values shown in the Maximum torque values for 3910 fasteners table.
5. Tighten the setscrews in the locking collar.
6. Disengage the spacer ring or clips.
7. Verify that the shaft turns freely.
   If you detect rubbing or excessive drag, then determine the cause and correct it.

Determining impeller spacer thickness (applicable for 3910LF)
Applicable only to a new spare impeller spacer
With an assembled power end:
1. Attach the seal chamber cover to the bearing frame.
2. Install impeller spacer as supplied between shaft and impeller.
3. Secure impeller to shaft with impeller cap screw or nut.
4. Place indicator on the coupling end of the shaft and zero it out (magnetic base attached to bearing frame).
5. Remove (or loosen to provide 3/8" travel) the thrust bearing end cover screws.
6. Install back pull-out assembly into the case and tighten down 3 or 4 nuts (equally spaced around the case).
7. Record the travel measured by the indicator.
8. Add .030" to the amount of travel measured and then machine this off the face of the impeller spacer.

Install the impeller 3910

CAUTION:
Risk of physical injury from sharp edges. Wear heavy work gloves when handling impellers.

It is recommended that you repeat the runout checks on the seal-chamber cover face, lock, and wear-ring surfaces as described in Install the seal-chamber cover (page 90).
1. Install the impeller key in the keyway of the shaft.
   The key should be at the top (12 o’clock) position for the impeller installation.
2. Install the impeller on the shaft.
   Apply anti-galling compound to the impeller bore to aid in assembly and disassembly.
3. Install the impeller nut and tighten to the torque values shown in the Maximum torque values for 3910 fasteners table.
   The impeller nut has left-hand threads.
4. Tighten the set screw in the end of the impeller nut.
5. Verify that the shaft turns freely.
   If you notice any rubbing or excessive drag, then determine the cause and correct it.
It is recommended that you repeat the runout checks on the impeller wear-ring surface as described in Replace the wear rings.

Install the impeller (3910LF)

CAUTION:
Risk of physical injury from sharp edges. Wear heavy work gloves when handling impellers.

It is recommended that you repeat the runout checks on the seal-chamber cover face and lock surfaces as described in Install the seal-chamber cover (page 90).
1. Install the impeller spacer on the shaft.
2. Install the impeller key in the keyway of the shaft.
   The key should be at the top (12 o’clock) position for the impeller installation.
3. Install the impeller on the shaft.
Apply anti-galling compound to the impeller bore to aid in assembly and disassembly.

4. Install the impeller capscrew and tighten to the torque values shown in the Maximum torque values for 3910 fasteners table.
   The impeller capscrew has left-hand threads.

5. Verify that the shaft turns freely.
   If you notice any rubbing or excessive drag, then determine the cause and correct it.

**Install the coupling hub**

**CAUTION:**
Wear insulated gloves to handle the coupling hub. The coupling hub will get hot and can cause physical injury.

**NOTICE:**
If it is necessary to heat the coupling hub due to an interference fit, do not use a torch. Use a heating device such as an oven which uniformly heats the coupling hub.

1. Install the key and pump-half coupling hub on the shaft.
2. Make sure that the hub is flush with the end of the shaft or to the mark scribed during disassembly.
   Refer to coupling manufacturer’s instructions for assistance.

![Coupling hub installation](image)

**Figure 76: Coupling hub installation**

**Install the back pull-out assembly in the casing**

1. Install a new casing gasket on the gasket surface of the casing.
   You can apply anti-galling compound to the casing fits to aid in assembly and disassembly.
2. Replace the back pull-out assembly in the casing using a lifting sling through the bearing frame or other suitable means.

![Figure 77: Back pull-out assembly](image)

3. Slide the back pull-out assembly into the proper position in the casing by loosening the jacking bolts evenly. Make sure that the casing gasket is not damaged.

4. Install the casing stud nuts.

5. Inspect the gap between the seal-chamber cover and casing and adjust the casing stud nuts as necessary to make the gap uniform.

6. Tighten the casing stud nuts uniformly, using an alternating pattern, until the seal-chamber cover is in metal-to-metal contact with the casing. Tighten each nut to the torque values shown in the Maximum torque values for 3910 fasteners table.

7. Verify that the shaft turns freely. If you detect any rubbing or excessive drag, then determine the cause and correct it.

8. Reinstall the coupling spacer, coupling guard, auxiliary piping, tubing, and equipment that was removed during preparation for disassembly.

9. Lubricate the bearings.

### Post-assembly checks

Perform these checks after you assemble the pump, then continue with pump startup:

- Rotate the shaft by hand in order to make sure that it rotates easily and smoothly and that there is no rubbing.
- Open the isolation valves and check the pump for leaks.

### Assembly references

#### Maximum torque values for fasteners

The torque values specified in this table are for dry threads. These values should be reduced for lubricated threads only when lubricants of high stress ability, such as Molycote, are used. Materials listed in this table are equal to the respective API 610, 10th Edition material classes. In some cases, superior materials are substituted.

**About this table**

The following API designations apply to this table:

- S-1

**Construction - API designation**

- S-1
• S-3
• S-4
• S-5
• S-6
• S-8
• S-8N
• S-9
• C-6
• A-8
• A-8N
• D-1
• Modified A-8 (non-API material)
## Table 11: Maximum torque values 3910/3910LF

<table>
<thead>
<tr>
<th>Item Number</th>
<th>Description</th>
<th>Group / Size</th>
<th>Fastener Size</th>
<th>Torque Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>304</td>
<td>Impeller Nut</td>
<td>SA, SX</td>
<td>5/8” - 18 UNF</td>
<td>80 Nm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>MX</td>
<td>3/4” - 16 UNF</td>
<td>138 Nm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>LA, LX, XLX</td>
<td>1” - 12 UNF</td>
<td>331 Nm</td>
</tr>
<tr>
<td>353 and 355</td>
<td>Gland Studs and Nuts</td>
<td>SA</td>
<td>1/2” - 13 UNC</td>
<td>88 Nm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>All others</td>
<td>5/8” - 11 UNC</td>
<td>176 Nm</td>
</tr>
<tr>
<td>356A and 425</td>
<td>Casing Studs &amp; Nuts</td>
<td>SA, SX</td>
<td>3/4” - 10 UNC</td>
<td>312 Nm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>MX (11”)</td>
<td>3/4” - 10 UNC</td>
<td>312 Nm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>MX (13”)</td>
<td>7/8” - 9 UNC</td>
<td>503 Nm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>LA (16”)</td>
<td>1” - 8 UNC</td>
<td>755 Nm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>XLX (21”)</td>
<td>1 1/8” - 7 UNC</td>
<td>1070 Nm</td>
</tr>
<tr>
<td>370H</td>
<td>Screw - Bearing Frame / Seal Chamber Cover</td>
<td>SA</td>
<td>1/2” - 13 UNC</td>
<td>30 Nm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>SX</td>
<td>5/8” - 11 UNC</td>
<td>60 Nm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>MX, LA</td>
<td>3/4” - 10 UNC</td>
<td>107 Nm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>LX</td>
<td>7/8” - 9 UNC</td>
<td>168 Nm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>XLX</td>
<td>1” - 8 UNC</td>
<td>259 Nm</td>
</tr>
<tr>
<td>370P and 370W Optional</td>
<td>Screw - Radial Bearing End Cover to Frame</td>
<td>SA, SX, MA, LA</td>
<td>1/2” - 13 UNC</td>
<td>30 Nm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>LX, XLX</td>
<td>5/8” - 11 UNC</td>
<td>60 Nm</td>
</tr>
<tr>
<td>469Q Optional</td>
<td>Screw - Thrust Deflector Fan Guard Support</td>
<td>ALL</td>
<td>5/16” - 18 UNC</td>
<td>7 Nm</td>
</tr>
</tbody>
</table>

**NOTICE:**
- The torque values specified in the above table are for lubricated threads. Multiply lubricated value by 4/3 for unlubricated values.
- Materials listed in the above table are equal to the respective API 610 material classes. In some cases, superior materials are substituted.

## Spare parts

### Critical services spare parts

For critical services, the following parts should be stocked, where applicable:
- Impeller (101) with impeller rings (202 and 203) (Applicable for 3700/3710)
- Impeller (101) (Applicable for 3703/3700LF)
- Thrust bearing end-cover (109A)
- Radial bearing end cover (119A)
- Shaft (122)
- Radial INPRO seal (123)
- Thrust INPRO (123A)
- Radial heat flinger (123B)
- Thrust fan (123E)
- Impeller key (178)
An alternative approach is to stock a complete back pull-out assembly. This is a group of assembled parts which includes all but the casing and coupling.

**Recommended spare parts**

When ordering spare parts, always state the serial number, and indicate the part name and item number from the relevant sectional drawing. It is imperative for service reliability to have a sufficient stock of readily available spare parts.

It is suggested that the following spare parts be stocked, where applicable:

- Bearing locknut (136)
- Bearing lockwasher (382)
- Cartridge mechanical seal (383)
- Casing gasket (351)
- Casing wear ring (164) (Applicable for 3700/3710)
- Finned-tube cooling assembly (494)
- Impeller nut (304) (Applicable for 3700/3710/3703)
- Impeller cap screw (198) (Applicable for 3700LF)
- Impeller wear ring - casing side (202) (Applicable for 3700/3710)
- Impeller wear ring - cover side (203) (Applicable for 3700/3710)
- Oil rings (114)
- Oiler with wire guard (251)
- Radial bearing (168)
- Radial bearing end-cover gasket (360)
- Seal-chamber cover wear ring (230)
- Set screws (222E and 320)
- Throat bushing - seal-chamber cover (125)
- Thrust bearing (duplex pair) (112)
- Thrust bearing end-cover gaskets (360A)
- Thrust bearing end-cover O-ring (412)
- Thrust bearing end-cover shim pack (390C)
- Water jacket cover O-rings (412S and 497T)
- Impeller spacer (443A) (Applicable for 3703/3700LF)
## Troubleshooting

### Operation troubleshooting

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>The pump is not delivering liquid.</td>
<td>The pump is not primed.</td>
<td>Re-prime the pump and check that the pump and suction line are full of liquid.</td>
</tr>
<tr>
<td></td>
<td>The suction line is clogged.</td>
<td>Remove the obstructions.</td>
</tr>
<tr>
<td></td>
<td>The impeller is clogged.</td>
<td>Back-flush the pump in order to clean the impeller.</td>
</tr>
<tr>
<td></td>
<td>The shaft is rotating in the wrong direction.</td>
<td>Change the rotation. The rotation must match the arrow on the bearing housing or pump casing.</td>
</tr>
<tr>
<td></td>
<td>The foot valve or suction pipe opening is not submerged enough.</td>
<td>Consult an ITT representative for the proper submersion depth. Use a baffle in order to eliminate vortices.</td>
</tr>
<tr>
<td></td>
<td>The suction lift is too high.</td>
<td>Shorten the suction pipe.</td>
</tr>
<tr>
<td>The pump is not producing the rated flow or head.</td>
<td>The gasket or O-ring has an air leak.</td>
<td>Replace the gasket or O-ring.</td>
</tr>
<tr>
<td></td>
<td>The stuffing box has an air leak.</td>
<td>Replace or readjust the mechanical seal.</td>
</tr>
<tr>
<td></td>
<td>The impeller is partly clogged.</td>
<td>Back-flush the pump in order to clean the impeller.</td>
</tr>
<tr>
<td></td>
<td>The clearance between the impeller and the pump casing is excessive.</td>
<td>Adjust the impeller clearance.</td>
</tr>
<tr>
<td></td>
<td>The suction head is not sufficient.</td>
<td>Make sure that the suction-line shutoff valve is fully open and that the line is unobstructed.</td>
</tr>
<tr>
<td></td>
<td>The impeller is worn or broken.</td>
<td>Inspect and replace the impeller if necessary.</td>
</tr>
<tr>
<td>The pump starts and then stops pumping.</td>
<td>The pump is not primed.</td>
<td>Re-prime the pump and check that the pump and suction line are full of liquid.</td>
</tr>
<tr>
<td></td>
<td>The suction line has air or vapor pockets.</td>
<td>Rearrange the piping in order to eliminate air pockets.</td>
</tr>
<tr>
<td></td>
<td>The suction line has an air leak.</td>
<td>Repair the leak.</td>
</tr>
<tr>
<td>The bearings are running hot.</td>
<td>The pump and driver are not aligned properly.</td>
<td>Realign the pump and driver.</td>
</tr>
<tr>
<td></td>
<td>There is not sufficient lubrication.</td>
<td>Check the lubricant for suitability and level.</td>
</tr>
<tr>
<td></td>
<td>The lubrication was not cooled properly.</td>
<td>Check the cooling system.</td>
</tr>
<tr>
<td>The pump is noisy or vibrates.</td>
<td>The pump and driver are not aligned properly.</td>
<td>Realign the pump and driver.</td>
</tr>
<tr>
<td></td>
<td>The impeller is partly clogged.</td>
<td>Back-flush the pump in order to clean the impeller.</td>
</tr>
<tr>
<td></td>
<td>The impeller or shaft is broken or bent.</td>
<td>Replace the impeller or shaft as necessary.</td>
</tr>
<tr>
<td></td>
<td>The foundation is not rigid.</td>
<td>Tighten the hold-down bolts of the pump and motor. Make sure the baseplate is properly grouted without voids or air pockets.</td>
</tr>
<tr>
<td></td>
<td>The bearings are worn.</td>
<td>Replace the bearings.</td>
</tr>
<tr>
<td></td>
<td>The suction or discharge piping is not anchored or properly supported.</td>
<td>Anchor the suction or discharge piping as necessary according to recommendations in the Hydraulic Institute Standards Manual.</td>
</tr>
<tr>
<td>The mechanical seal is leaking excessively.</td>
<td>The packing gland is not adjusted properly.</td>
<td>Locate and correct the system problem.</td>
</tr>
<tr>
<td></td>
<td>The stuffing box is not packed properly.</td>
<td>Check the lubrication and cooling lines.</td>
</tr>
<tr>
<td></td>
<td>The mechanical seal parts are worn.</td>
<td>Replace the worn parts.</td>
</tr>
<tr>
<td></td>
<td>The mechanical seal is overheating.</td>
<td>Check the lubricant for adequacy.</td>
</tr>
<tr>
<td>The motor requires excessive power.</td>
<td>The discharge head has dropped below the rated point and is pumping too much liquid.</td>
<td>Install a throttle valve. If this does not help, then trim the impeller diameter. If this does not help, then contact your ITT representative.</td>
</tr>
<tr>
<td></td>
<td>The liquid is heavier than expected.</td>
<td>Check the specific gravity and viscosity.</td>
</tr>
<tr>
<td></td>
<td>The stuffing-box packing is too tight.</td>
<td>Readjust the packing. If the packing is worn, then replace the packing.</td>
</tr>
<tr>
<td></td>
<td>Rotating parts are rubbing against each other.</td>
<td>Check the parts that are wearing for proper clearances.</td>
</tr>
<tr>
<td></td>
<td>The impeller clearance is too tight.</td>
<td>Adjust the impeller clearance.</td>
</tr>
</tbody>
</table>
## Troubleshooting

### Alignment troubleshooting

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Horizontal (side-to-side) alignment cannot be obtained (angular or parallel).</td>
<td>The driver feet are bolt-bound.</td>
<td>Loosen the pump’s hold-down bolts, and slide the pump and driver until you achieve horizontal alignment.</td>
</tr>
<tr>
<td></td>
<td>The baseplate is not leveled properly and is probably twisted.</td>
<td>1. Determine which corners of the baseplate are high or low. 2. Remove or add shims at the appropriate corners. 3. Realign the pump and driver.</td>
</tr>
</tbody>
</table>

### Assembly troubleshooting

**Table 12: Troubleshooting procedure**

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>There is excessive shaft end play.</td>
<td>The internal clearance of the bearings is excessive.</td>
<td>Replace the bearings with a bearing of the correct type.</td>
</tr>
<tr>
<td></td>
<td>The thrust-bearing end cover is loose.</td>
<td>Tighten the screws.</td>
</tr>
<tr>
<td></td>
<td>There are too many shims under the thrust bearing end cover.</td>
<td>Remove the individual shims to obtain the proper thickness.</td>
</tr>
<tr>
<td>The runout for the shaft is excessive.</td>
<td>The shaft is bent.</td>
<td>Replace the shaft.</td>
</tr>
<tr>
<td>The runout for the bearing-frame flange is excessive.</td>
<td>The shaft is bent.</td>
<td>Replace the shaft.</td>
</tr>
<tr>
<td></td>
<td>The flange of the bearing frame is distorted.</td>
<td>Replace the bearing-frame flange.</td>
</tr>
<tr>
<td>The runout for the seal-chamber cover is excessive.</td>
<td>The seal-chamber cover is improperly seated on the frame.</td>
<td>Replace or re-machine the seal-chamber cover.</td>
</tr>
<tr>
<td></td>
<td>There is corrosion or wear on the seal-chamber cover.</td>
<td>Replace the seal-chamber cover.</td>
</tr>
<tr>
<td>The runout for the impeller wear ring is excessive.</td>
<td>The shaft is bent.</td>
<td>Replace the shaft.</td>
</tr>
<tr>
<td></td>
<td>The wear ring was machined improperly.</td>
<td>Replace or re-machine the impeller.</td>
</tr>
</tbody>
</table>
## Parts Listings and Cross-Sectionals

### Parts list

**Table 13: Parts list with standard materials of construction**

The materials in this table are typical. Refer to the order documentation for the actual materials furnished.

<table>
<thead>
<tr>
<th>Item</th>
<th>Part name</th>
<th>Quantity per pump</th>
<th>Construction - API designation</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>S-6</td>
</tr>
<tr>
<td>100</td>
<td>Casing</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>101</td>
<td>Impeller</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>122</td>
<td>Shaft</td>
<td>1</td>
<td>2238</td>
</tr>
<tr>
<td>125</td>
<td>Throat bushing, seal chamber</td>
<td>1</td>
<td>1001</td>
</tr>
<tr>
<td>164</td>
<td></td>
<td>1</td>
<td>1001</td>
</tr>
<tr>
<td>178</td>
<td>Key, impeller</td>
<td>1</td>
<td>2229</td>
</tr>
<tr>
<td>184</td>
<td>Seal-chamber cover</td>
<td>1</td>
<td>1212</td>
</tr>
<tr>
<td>202</td>
<td>Wear ring, impeller</td>
<td>1</td>
<td>1001</td>
</tr>
<tr>
<td>203</td>
<td>Wear ring, impeller</td>
<td>1</td>
<td>1001</td>
</tr>
<tr>
<td>230</td>
<td>Wear ring, seal-chamber cover</td>
<td>1</td>
<td>1001</td>
</tr>
<tr>
<td>304</td>
<td>Impeller nut</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>355</td>
<td>Nut, gland stud</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>356A</td>
<td>Stud, casing</td>
<td>Varies</td>
<td></td>
</tr>
<tr>
<td>360</td>
<td>Gasket, radial bearing end cover</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>360A</td>
<td>Gasket, thrust bearing end cover</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>370H</td>
<td>Screw, bearing frame and seal-chamber cover</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>370N</td>
<td>Screw, thrust bearing end cover</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>370P</td>
<td>Screw, radial bearing end cover</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>382</td>
<td>Lockwasher, bearing</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>390C</td>
<td>Shim pack, thrust bearing end cover</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>408A</td>
<td>Plug, oil drain</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>412</td>
<td>O-ring, thrust bearing end cover</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>418</td>
<td>Bolt, jacking</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>443A</td>
<td>Impeller spacer</td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>

**Table 14: Materials cross-reference chart**

<table>
<thead>
<tr>
<th>Material</th>
<th>Goulds Pumps Material Code</th>
<th>ASTM Material Designation</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cast iron</td>
<td>1000</td>
<td>A48 Class 25</td>
<td></td>
</tr>
<tr>
<td>Cast iron</td>
<td>1001</td>
<td>A48 Class 20</td>
<td></td>
</tr>
<tr>
<td>Nitronic 60</td>
<td>1071</td>
<td>A743 Gr. CF10SMnN</td>
<td></td>
</tr>
<tr>
<td>Carbon steel</td>
<td>1212</td>
<td>A216 WCB</td>
<td></td>
</tr>
<tr>
<td>12% chrome steel</td>
<td>1222</td>
<td>A743 Gr. CA6NM</td>
<td></td>
</tr>
<tr>
<td>12% chrome steel</td>
<td>1232</td>
<td>A743 Gr. CA15</td>
<td></td>
</tr>
<tr>
<td>12% chrome steel</td>
<td>1234</td>
<td>A487 Gr. CA6MN Class A</td>
<td></td>
</tr>
<tr>
<td>316L stainless steel</td>
<td>1265</td>
<td>A743 Gr. CF3M</td>
<td></td>
</tr>
<tr>
<td>316L stainless steel</td>
<td>1296</td>
<td>A351 Gr. CF3M</td>
<td></td>
</tr>
<tr>
<td>12% chrome steel</td>
<td>1299</td>
<td>A743 Gr. CA15</td>
<td></td>
</tr>
<tr>
<td>Aluminum</td>
<td>1425</td>
<td>SC64D</td>
<td>UNS A03190</td>
</tr>
<tr>
<td>Bismuth bronze</td>
<td>1618</td>
<td>B505 CDA 89320</td>
<td></td>
</tr>
<tr>
<td>Steel</td>
<td>2210</td>
<td>A108 Gr. 1211</td>
<td>UNS G12110</td>
</tr>
<tr>
<td>316 stainless steel</td>
<td>2229</td>
<td>A276 Type 316</td>
<td></td>
</tr>
<tr>
<td>4140 steel</td>
<td>2238</td>
<td>A434 Gr. 4140 Class BC</td>
<td></td>
</tr>
<tr>
<td>4140 steel</td>
<td>2239</td>
<td>A193 Gr. B7</td>
<td></td>
</tr>
<tr>
<td>410 stainless steel</td>
<td>2244</td>
<td>A276 Type 410</td>
<td>UNS S41000</td>
</tr>
<tr>
<td>316L stainless steel</td>
<td>2256</td>
<td>A276 Type 316L</td>
<td>UNS S31603</td>
</tr>
<tr>
<td>4140 steel</td>
<td>2285</td>
<td>A194 Gr. 2H</td>
<td></td>
</tr>
</tbody>
</table>
# Table 15: Fasteners and plugs

<table>
<thead>
<tr>
<th>Material</th>
<th>Goulds Pumps Material Code</th>
<th>ASTM Material Designation</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carbon steel</td>
<td>2210</td>
<td>A307 Grade B</td>
<td></td>
</tr>
<tr>
<td>Monel</td>
<td>6162</td>
<td>F468 Alloy 500</td>
<td></td>
</tr>
<tr>
<td>316SS</td>
<td>2229</td>
<td>F593 Alloy Group 2</td>
<td></td>
</tr>
<tr>
<td>4140 steel</td>
<td>2239</td>
<td>A193 Grade B7</td>
<td></td>
</tr>
<tr>
<td>316LSS</td>
<td>2256</td>
<td>A193 Grade B8MLN</td>
<td></td>
</tr>
<tr>
<td>4140 steel</td>
<td>2285</td>
<td>A194 Grade 2 H</td>
<td></td>
</tr>
</tbody>
</table>
## Local ITT Contacts

### Regional offices

<table>
<thead>
<tr>
<th>Region</th>
<th>Address</th>
<th>Telephone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>North America (Headquarters)</td>
<td>ITT - Goulds Pumps 240 Fall Street Seneca Falls, NY 13148 USA</td>
<td>+1 315-568-2811</td>
<td>+1 315-568-2418</td>
</tr>
<tr>
<td>Houston office</td>
<td>12510 Sugar Ridge Boulevard Stafford, TX 77477 USA</td>
<td>+1 281-504-6300</td>
<td>+1 281-504-6399</td>
</tr>
<tr>
<td>Los Angeles</td>
<td>Vertical Products Operation 3951 Capitol Avenue City of Industry, CA 90601-1734 USA</td>
<td>+1 562-949-2113</td>
<td>+1 562-695-8523</td>
</tr>
<tr>
<td>Asia Pacific</td>
<td>ITT Industrial Process 10 Jalan Kilang #06-01 Singapore 159410</td>
<td>+65 627-63693</td>
<td>+65 627-63685</td>
</tr>
<tr>
<td>Europe</td>
<td>ITT - Goulds Pumps Millwey Rise Industrial Estate Axminster, Devon, England EX13 5HU</td>
<td>+44 1297-630250</td>
<td>+44 1297-630256</td>
</tr>
<tr>
<td>Latin America</td>
<td>ITT - Goulds Pumps Camino La Colina # 1448 Condominio Industrial El Rosal Huechuraba Santiago 8580000 Chile</td>
<td>+562 544-7000</td>
<td>+562 544-7001</td>
</tr>
<tr>
<td>Middle East and Africa</td>
<td>ITT - Goulds Pumps Achileos Kyrou 4 Neo Psychiko 115 25 Athens Greece</td>
<td>+30 210-677-0770</td>
<td>+30 210-677-5642</td>
</tr>
</tbody>
</table>